

# FREUDENBERG SEALING TECHNOLOGIES

Digital Business Development

**Quick Guide:**

**EASY Platform**

<https://products.fst.com/>

Last update: 17<sup>th</sup> December 2024



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# 1 ADMINISTRATION

Guides that describe administration of personal information, app settings, users and company accounts.

## 1.1 How to find users and user information

To find users and corresponding user information, please do the following:

1. Click on the *arrow* next to your name
2. Click on *Users*
3. Enter a username, e-mail address or company name in the “Search area”
4. Click on the *Find* button
5. In the result list you can find information of your searched user and do some actions like editing the user, if you are allowed to.

The screenshot shows the EASY user management interface. At the top right, a user profile dropdown menu is open, with a red circle '1' next to the user's name. The menu items are: Profile, Company account information, Addresses, EBC Settings, Users (highlighted with a red circle '2'), CSV Catalog, and Logout. Below the navigation bar, the breadcrumb trail reads 'Home > Management > Users'. On the left sidebar, there are buttons for 'Company account information', 'Addresses', 'EBC Settings', 'Users' (highlighted with a red circle '2'), and 'CSV Catalog'. The main content area is titled 'Users' and contains an 'Add user' section with an 'Import' button and an 'Add a user' button. Below this is a 'Search area' with a search input field (highlighted with a red circle '3') and a 'Find' button (highlighted with a red circle '4'). The search results section shows 'Search results (99)' (highlighted with a red circle '5') and a table with 25 entries. The table has columns for User, User Role, Budget Limit (€), Active, and Actions.

User	User Role	Budget Limit (€)	Active	Actions
[blurred]	Buyer User x	1	✓	[delete] [edit] [info] [user]
[blurred]	Info User x		✓	[delete] [edit] [info] [user]
[blurred]	Buyer User x	100	✓	[delete] [edit] [info] [user]

## 1.2 How to add a new user

To add a new user please do the following:

1. Click on the *arrow* next to your name
2. Click on *Users*
3. Click on the button *Add a user*
4. A new window opens, where you can enter the e-mail address of the new user
5. Click on the button *Next* to enter additional user information like name and user role

The screenshot displays the 'Users' management page in the EASY system. At the top right, a user profile dropdown menu is open, with a red circle '1' next to the user's name. The menu options include Profile, Company account information, Addresses, EBC Settings, Users (with a red circle '2'), CSV Catalog, and Logout. The main content area shows the 'Add user' section with an 'Import users from Excel' field and an 'Add a user' button (with a red circle '3'). An 'Add a User' modal window is open in the foreground, showing an 'E-Mail' input field (with a red circle '4') and a 'Next' button (with a red circle '5'). The 'Find' button is also visible at the bottom right of the modal.

New added users will receive an e-mail to set their password. Already existing users will be assigned to the selected company account.

If you would like to add many users at once, you can use the Excel file upload on the left. Therefore, please create an Excel, copy the rows in the given order from it and paste them in the Excel Import field. Then just click on button *Import* for quick entry.

## 1.3 How to find delivery and invoice addresses

To find delivery and invoice addresses of your selected company, please do the following:

1. Click on the *arrow* next to your name
2. Click on *Addresses*

Here you can find and search for all stored delivery and invoice addresses of this company account.

The screenshot shows the user interface for a Freudenberg account. At the top, there is a navigation bar with 'ENGLISH', '16451', 'HELP', and '9 NOTIFICATIONS'. Below this is a search bar and a navigation menu. A profile dropdown menu is open, showing options like 'Company account information', 'Addresses', 'EBC Settings', 'Users', 'CSV Catalog', and 'Logout'. The 'Addresses' section is active, displaying two tables: 'Delivery Addresses' and 'Invoice Addresses'. Each table has a search bar and columns for Name, City, ERP Reference, and Favorite status.

Delivery Addresses			
Name	City	ERP Reference	Favorite
EASY Test WE Nummer 1 Name2 enhancement Name3 Name4 EASY Str. 1	69469 EASY CITY Germany	16451001	★
EASY Test customer - 易于测试的客户 Name2 enhancement Name3 Name4 Easystraße 1	69469 EASY CITY Germany	16451	☆
EASY Test WE 004 1 EASY Street	69469 Weinheim South Korea	16451004	☆
EASY Test WE Nummer 3 WE Preise	69469 EASY CITY3 Germany	16451003	☆
EASY Test WE Nummer2 Werk6075 EASY Street 1	69469 EASY CITY Germany	16451002	☆

Invoice Addresses		
Name	City	ERP Reference
EASY Test customer - 易于测试的客户 Name2 enhancement Name3 Name4 Easystraße 1	69469 EASY CITY Germany	16451
EASY Test Invoice Receiver EASY Street 1	69469 Weinheim Germany	113453

Default ship-to addresses will be displayed at the first place here (also in the cart and on product pages), if more than one is available.

You have the possibility to mark specific addresses as favorite ones to show them on top, too.

## 1.4 How to change app settings

To find your app settings please do the following:

1. Click on the *arrow* next to your name
2. Click on *Profile*
3. Click on button *Edit* in the App Settings area

To change your app settings please do the following after entering your app settings area:

1. Use the check boxes or dropdown menus to change your app settings (like your timezone or preferred measurement)
2. Click on button *Save* to save your changes

## 1.5 How to manage my company account settings

To find your company account settings please do the following:

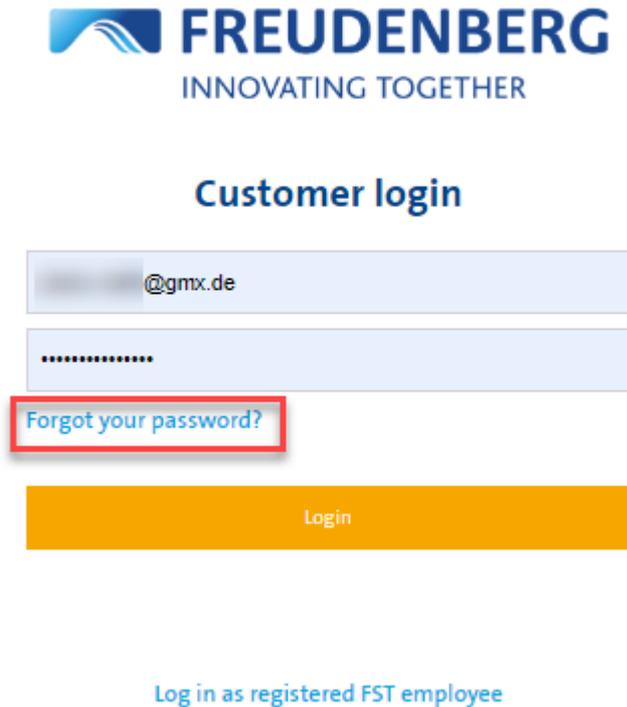
1. Click on the *arrow* next to your name
2. Click on *Company account management*
3. If you want to change some of your settings in this company account, use the checkboxes or dropdown menu in the “My settings in this company account” area
4. Click on button *Save* to save your changes

By scrolling down, you may find further information of this company account and settings like order settings and currency format (only restricted changeable by administrators).

The screenshot displays the 'My settings in this company account' page. At the top right, a user profile dropdown menu is open, with a red circle '1' next to the user icon and a red circle '2' next to the 'Company account information' option. The main content area has a red circle '3' next to the 'Receive Order Confirmation Mail' checkbox. At the bottom right of the settings area, a red circle '4' is next to the 'Save' button. The 'General Information' section shows fields for Company Number (16451), Supplier Number (DE16451\_60), Company Name, and Sales Area (00609999). The 'Settings' section includes checkboxes for 'Normal (NORD) orders allowed', 'Bulk (ZOEX) order allowed', 'Express (EXPO) order allowed', 'Enable End-Customer Reference', 'Enable expected customer price/100', and 'Switch off rounding of packaging unit'.

## 1.6 How to change your password

To change your password, please log out and use the password reset functionality on the login screen.



The screenshot shows the 'Customer login' page. At the top is the Freudenberg logo with the tagline 'INNOVATING TOGETHER'. Below the logo is the heading 'Customer login'. There are two input fields: the first contains a masked email address ending in '@gmx.de', and the second contains a masked password. A red rectangular box highlights the text 'Forgot your password?' located below the password field. Below the input fields is a large orange 'Login' button. At the bottom of the page, there is a link that says 'Log in as registered FST employee'.

## 2 PRODUCTS

Guides that describe item and product data search and how to find product availabilities and prices.

### 2.1 How to find an item

#### Product Search

To search for and find an item by using the product search, please do the following steps:

1. Click into the search field
2. You can optionally limit the search in advance to specific categories within which to search
3. You can optionally change metric to inch
4. Enter a search term e.g. product name with dimensions like o-ring 12.1 x 1.6 (of course you can directly enter a specific item number, too)
5. A preview of results will come up immediately, where you can click on an item or
6. Click on the matching product category or
7. Click on *Show all results* to show all results and precise these results with filters

The screenshot shows the Freudenberg website search interface. At the top, the search bar contains the text 'o-ring 12.1 x 1.6'. Red callouts are placed over the interface to indicate the following steps:

- 1:** The search bar input field.
- 2:** The 'Search in category' dropdown menu.
- 3:** The metric selection buttons for 'mm' and 'inch'.
- 4:** The search bar containing the search term.
- 5:** The search results list, which shows 'Amount of products found: 930' and a list of O-Rings with their part numbers and descriptions.
- 6:** The 'Matching product categories' section, which shows 'O-Rings (912)'.
- 7:** The 'Show all results' button at the bottom of the search results list.

The search results list includes the following items:

Part Number	Description
14452240	O-Rings   OR   12.1 x 1.6 mm   72 NBR 872   1 PCE
448984	O-Rings   OR   12.1 x 1.6 mm   70 FKM 4403   1 PCE
49019655	O-Rings   ORSZ   12.1 x 1.6 mm   75 SIMRIZ 485   1 PCE
49351161	O-Rings   OR   12.1 x 1.6 mm   60 FKM 231903   1 PCE
49377577	O-Rings   OR   12.1 x 1.6 mm   70 EPDM 331   1 PCE
447037	O-Rings   OR   12.1 x 1.6 mm   70 EPDM 281   1 PCE
67177098	O-Rings   OR BIB   12.1 x 1.6 mm   70 NBR NB702719   1000 PCE
49461560	O-Rings   OR DHH   12.1 x 1.6 mm   70 EPDM EP707103   1 PCE

## Category menu

Alternatively, you can click through the category menu to find an item:

1. Use the top-category area (or to get an overview of all categories, click on the *Show all products* button) or
2. Hover with your mouse over *Products* at the top and
3. Click on a product category to reach an overview page with all product designs of the clicked category

The screenshot shows the website's navigation and product categories. At the top, there is a search bar and a 'Products' dropdown menu. The dropdown menu lists several categories: Rotary Seals, Hydraulics, Pneumatics, and Special Products. A red circle '2' is placed over the 'Products' dropdown. Below the menu, there are six product category cards. Each card has an image of a seal and a brief description. A red circle '3' is placed over the 'Static Seals' card. A red dashed arrow points from the 'Special Products' card to a yellow 'Show all products' button with a red circle '1'.

On a product category page you can then go to product design pages and use filters to narrow the results down.

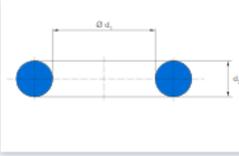
## 2.2 How to narrow search results down

On a **product design page**, you can use filters to narrow results down. Therefore please do the following steps:

1. Fill in the filters according to whose attributes you want to limit your search results (you can set a tolerance, if you want to see results in a certain range)
2. In addition to the filter attributes that are always displayed, you can also display extended filters
3. Region North America only: if you only want to see US standard sized (Inch) items in the result list, you can activate the toggle
4. Click on the *Apply Filter* button to narrow down the results according to your filter criteria

**O-Ring OR**
O-Ring Calculator

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**Description**

- According to DIN ISO 3601
- Endless, circular ring with circular cross-section

Advantages
Downloads
Applications
Function

- Universally applicable

**Filters** 1

Inner diameter (d<sub>1</sub>) [inch]

Value  +/- 0% v

Cross section (d<sub>2</sub>) [inch]

Value  +/- 0% v

Color

v

AS dash number (AS-)

v

Polymer

v

Material

v

Shore Hardness

Value  +/- 0% v

Characteristic

v

OFF Show only US standard sizes

Show more filters 2
Apply filter 4

**Results (11,842)** Metric  Inch 25 entries v

Item no.	Material	LEGACY IT...	d1 [inch]	d2 [inch]	Color	Norms	AS-	Packaging	Stock	Min.pr./100	
72202670	80 FVMQ F80	62AS568-107 F80	0.206	0.103	Blue	M25988/4	-107	1 PCE	● 1,180 PCE	27.97 \$ min. 400.00 \$	
72214985	60 FKM V60	62AS568-128 V60	1.487	0.103	Black	-	-128	1 PCE	● -	28.29 \$ min. 400.00 \$	

If you have searched for items via the product search at the top of the page and clicked on button *Show all results* in the overlay (step 7 in chapter 2.1), you can use the **search results page** to narrow your search results down, too:

**Search results for "or 10 x 3" ( 989 hits )**

**Filters**

Category  Brand  Design  Polymer  Material  Shore Hardness

**Apply filter**

**Results (989)** 25 entries

Description	Design	Material	Brand	Packaging	Stock	Min.pr./100	
 <b>14451705</b> O-Rings   OR   10 x 3 mm   72 NBR 872   1 PCE	OR	72 NBR 872	Freude	1 PCE	<span style="color: red;">●</span>	2,31 € min. 400,00 €	
 <b>445619</b> O-Rings   OR   10 x 3 mm   72 NBR 872   1 PCE	OR	72 NBR 872	Freude	1 PCE	<span style="color: green;">●</span> 6,748 PCE	12,45 € min. 5,00 €	
 <b>49333421</b> O-Rings   OR   10 x 3 mm   70 EPDM 291   1 PCE	OR	70 EPDM 291	Freude	1 PCE	<span style="color: red;">●</span>	5,40 € min. 400,00 €	

## 2.3 How to use the product details page

Since end of January 2024 there is a new version of the product details pages, where you can still find all details about an item, but in an improved way.

These are the main changes and advantages of the new page structure:

- Faster response time, immediate price and availability calculation based on the quantity entered
- More user-friendly guidance through the product selection and add-to-cart process
- More/better guidance to get a valid/orderable quantity
- Direct view of important price and availability information (no longer hidden behind extra clicks or covered by pop-ups)
- Information on item variants and successors in one overview
- No more duplicate information

The product details page is structured in three sections:

1. Details about the item (inclusive clickable variants and successor overview, if available)
2. Availability & Pricing information (please enter a quantity to get tailored availability and price information)
3. Dimensions & Installation sketch (inclusive additional product attributes and the possibility to open the installation sketch in a bigger view)

Home > Category > BAUMSL > 40413401
Order history

### Simmerring® | BAUMSL | 20 x 37 x 0 x 6 x 0 mm | 75 FKM 585 | 5 PCE

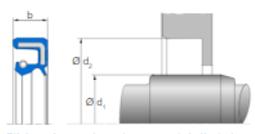
Radial Shaft Seal - Simmerring® BAUMSL with spring | DIN 3760 Type AS | BAUM2SLX7 | 20,00 X 37,00 X 6,00 / 0,00 mm | 75 FKM 585

**Details**



FST item no.	40413401
Legacy item no.	20X37X6BA5LV
Status	Discontinued
Replenishment time	301 days / 43 weeks
Successor item	49462749
Variant	Small Pack (5 PCE)
Net Weight	9.32 GRM
Packaging	5 PCE
Country of Origin	Czechia
HS-Code	84879090
Brand	Freudenberg
Material	75 FKM 585
Downloads	<ul style="list-style-type: none"> <li>Material datasheet 75 FKM 585 (pdf)</li> <li>CAD Model 40413401</li> <li>Product datasheet (pdf)</li> </ul>

**Dimensions & Installation**



Metric  Inch

Inner diameter (d<sub>1</sub>) 20 mm

Outer Diameter (d<sub>2</sub>) 37 mm

Seal width (b) 6 mm

Spring With spring

Dust lip (LIP) SL

Material of metal insert (WKSTT) 1.0330-38

**Additional Attributes**

ROHS

Please contact FST sales representative for ROHS compliance confirmation.

**Availability & Pricing**

Stock 30 PCE You can only buy remaining stock.

Quantity  Availability checked for

Minimum: 5 Multiple: 5 Min. position value 500,00 €

⚠ The requested amount is higher than the replenishment capacity. The order will be checked by the MRP controller. Amount and date will be fixed with an order confirmation.

✅ 25 PCE available on 10/12/2024

Price per PCE 9,94 €

Price per 100 PCE 993,64 €

**Price total 500,00 €** You can order 55 pieces for the same price.

Min. position value

[Request quote](#) [Buy](#)

**Price Scales**

Quantity	Price/100	Rec. SP/100	Price/1
1 PCE	1.860,00 €	2.480,00 €	18,60 €
5 PCE	1.108,40 €	1.477,80 €	11,08 €
10 PCE	1.108,30 €	1.477,80 €	11,08 €
20 PCE	993,65 €	1.324,90 €	9,94 €
25 PCE	993,64 €	1.324,88 €	9,94 €
50 PCE	904,50 €	1.206,00 €	9,05 €
100 PCE	835,70 €	1.114,77 €	8,36 €

## 2.4 How to find product data sheets

To find and download product or material data sheets of specific items, please do the following steps:

1. Search for an item (via product search or category menu) and enter a product details page
2. On product details pages you will find a "Downloads" section with available data sheets of this item
3. Click on the relevant document (PDF file)

The document will be opened in a new window of your browser and can be saved if required.

At this point you can find CAD models, too.

The screenshot shows the product details page for a Simmerring seal. The page is divided into several sections:

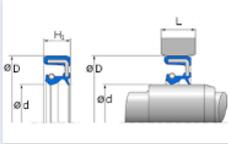
- Search Bar:** Located at the top, with a search icon and a dropdown menu for units (mm/inch). A red circle '1' highlights the search input field.
- Navigation Menu:** Includes 'Products', 'Product Configuration', 'Distributor Search', 'Competitor Interchange', 'Chemical Resistance Guide', and 'Xpress'.
- Breadcrumbs:** Home > Category > BAUMSL > 49402589
- Product Title:** Simmerring® | BAUMSL | 27 x 53.98 x 0 x 6.35 mm | 72 NBR 902 | 120 PCE
- Radial Shaft Seal - Simmerring® BAUMSL | BAUM2SLX7 | 27,00 X 53,98 X 6,35 / mm | 1.063 X 2.125 X 0.250 / " | 72 NBR 902**
- Details Section:**
  - Image:** A blue and white seal component.
  - Specifications:**
    - FST item no.: 49402589
    - Status: Active / Series
    - Replenishment time: 43 days / 7 weeks
    - Successor item: -
    - Variant: Industry Pack (120 PCE)
    - Net Weight: 16.7 GRM
    - Packaging: 120 PCE
    - Country of Origin: Czechia
    - HS-Code: 84879090
    - REACH: Material not affected by REACH
    - Brand: Freudenberg
    - Material: 72 NBR 902
    - Downloads: [Material datasheet 72 NBR 902 \(pdf\)](#) (red circle '2'), [Product datasheet \(pdf\)](#) (red circle '3')
- Availability & Pricing Section:**
  - Stock:** 25 PCE
  - Quantity:** Input field with a dropdown arrow.
  - Availability checked for:** 10/12/2024
  - Minimum:** 120, **Multiple:** 120, **Min. position value:** 5,00 €
  - Buttons:** 'Request quote' and 'Buy'.
  - Price Scales Table:**

Quantity	Price/100	Rec. SP/100	Price/1
1 PCE	976,00 €	1.302,00 €	9,76 €
2 PCE	975,50 €	1.301,00 €	9,76 €
5 PCE	581,60 €	775,40 €	5,82 €
20 PCE	521,45 €	695,25 €	5,21 €
25 PCE	521,44 €	695,28 €	5,21 €
50 PCE	474,64 €	632,86 €	4,75 €
100 PCE	438,55 €	584,73 €	4,39 €
200 PCE	391,75 €	522,34 €	3,92 €
500 PCE	338,27 €	451,03 €	3,38 €
1,000 PCE	290,14 €	386,85 €	2,90 €
>2,499 PCE	order without price / request a quote		
- Dimensions & Installation Section:**
  - Diagram:** A technical drawing of the seal with dimensions labeled: b, d<sub>2</sub>, d<sub>1</sub>, and d<sub>1</sub>.
  - Metric/Inch Toggle:** Set to 'Inch'.
  - Specifications:**
    - Inner diameter (d<sub>1</sub>): 27 mm
    - Outer Diameter (d<sub>2</sub>): 53.98 mm
    - Seal width (b): 6.35 mm
    - Dust lip (LIP): SL
    - Material of metal insert (WKSTT): 11 321.21
  - Additional Attributes:** ROHS COMPLIANT

On product design pages (e.g. BAUMSL), you can find design data sheets, too (behind the tab “Downloads”):

Home > Category > BAUMSL ORDER HISTORY

## BAUMSL | SIMMERRING® BAUMSL



### Description

Standard types according to DIN 3760 with outer elastomer sleeve and spring-loaded fluorine rubber sealing lip for high thermal and chemical requirements. Available with or without additional dust lip to protect against light to medium levels of exterior soiling.

Advantages   Applications   **Downloads**

 [Product datasheet](#)

## 2.5 How to find product availabilities

### Result list

To view and find product availabilities you need to be logged in.  
Then please search for an item via the product search or category menu.

You can find the availability of products on the right side of product result lists and on every product details page. For a quick overview of the product details and more detailed availability information or to add an item to your cart you can click on the cart symbols on the right.

**Results (1490)** Metric  Inch 25 entries

Item no.	Material	LEGACY IT...	d1 [mm]	d2 [mm]	b [mm]	Stock	Min.pr./100
522790	75 FKM 585	45X80X1...	45	80	10	-	Request price min. 50,00 \$
478568	72 NBR 902		140	170	15	54 PCE	Request price min. 50,00 \$
40413851	72 ACRYLNIT... BUTADIEN-KAUTSCH... 902	260X290...	260	290	20	-	Request price min. 50,00 \$

**Simmerring® | BAUMSL | 40 x 62 x 0 x 8 x 0 mm | 72 NBR 902 | 120 PCE**

**Details**



FST item no. 477523  
 Status Active / Series  
 Replenishment time 43 days / 7 weeks  
 Successor item -  
 Variant Industry Pack (120 PCE)  
 Net Weight 20.9 GRM  
 Packaging 120 PCE  
 Country of Origin Czechia  
 HS-Code 84879090  
 REACH Material not affected by REACH  
 Brand Freudenberg  
 Material 72 NBR 902

**Availability & Pricing**

Stock 1,920 PCE

Quantity  Availability checked for

Minimum: 120 Multiple: 120 Min. position value 5,00 €

[Request quote](#) [Buy](#)

**Price Scales**

Quantity	Price/100	Rec. SP/100	Price/1
1 PCE	1.156,00 €	1.541,00 €	11,56 €
5 PCE	688,80 €	918,40 €	6,89 €
10 PCE	688,90 €	918,50 €	6,89 €
20 PCE	617,60 €	823,45 €	6,18 €
25 PCE	617,56 €	823,44 €	6,18 €
50 PCE	562,16 €	749,54 €	5,62 €
100 PCE	519,40 €	692,54 €	5,19 €
200 PCE	463,98 €	618,64 €	4,64 €
500 PCE	400,64 €	534,18 €	4,01 €
1,000 PCE	343,63 €	458,17 €	3,44 €
>2,499 PCE	order without price / request a quote		

### Product details page (detailed availability information)

For more detailed product availability information you can also enter a product details page (either by clicking on the item number in a product result list or by searching an item with the item number).

There you'll find an "Availability & Pricing" area on the right side with information like available stock and stock schedule for the entered quantity (please enter a quantity first).

#### Simmerring® | BASL | 68 X 87 X 0 X 8 X 0 mm | 72 NBR 902

Radial Shaft Seal - Simmerring® BASL with spring | DIN 3760 Type AS | BASL | 68 X 87 X 8 / 0 mm | 72 NBR 902

#### Details



FST Item no.	40413588
Status	Active / Series
Replenishment time	57 days
Successor item	-
Variant	Small Pack (5 PCE)
Net Weight	36 GRM
Packaging	5 PCE
Country of Origin	Czechia
HS-Code	84879090
REACH	Material not affected by REACH
Brand	Freudenberg
Material	72 NBR 902
Downloads	<ul style="list-style-type: none"> <li>• <a href="#">Material datasheet (pdf)</a></li> <li>• <a href="#">Product datasheet (pdf)</a></li> </ul>

#### Availability & Pricing

Stock  
**200 PCE**

Quantity  Availability checked for

Minimum: 5 Multiple: 5 Min. position value 10,00 €

✔ 10 PCE available on 29.1.2024

Price per PCE 10,20 €  
Price per 100 PCE 1.019,50 €

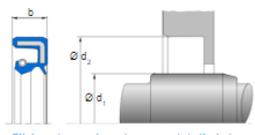
**Price total 101,95 €**

Request quote
Buy

#### Price Scales

Quantity	Price/100	Rec. SP/100	Price/1
5 PCE	1.019,40 €	1.359,20 €	10,19 €
10 PCE	1.019,50 €	1.359,30 €	10,20 €
20 PCE	914,00 €	1.218,65 €	9,14 €
25 PCE	913,96 €	1.218,64 €	9,14 €
50 PCE	831,96 €	1.109,28 €	8,32 €
100 PCE	768,69 €	1.024,92 €	7,69 €
200 PCE	686,66 €	915,55 €	6,87 €
500 PCE	592,92 €	790,56 €	5,93 €
>500 PCE	order without price / request a quote		

#### Dimensions & Installation



Metric  Inch

Inner diameter (d<sub>1</sub>) **68 mm**

Outer Diameter (d<sub>2</sub>) **87 mm**

Seal width (b) **8 mm**

Click on image to get a more detailed view

#### Additional Attributes

ROHS  
Please contact FST sales representative for ROHS compliance confirmation.

**Alternative plant check (only for specific regions!)**

If an item is available in more than one warehouse in the **US**, you have the opportunity in the cart and in buy boxes on product detail pages or result lists to see the default and the alternative warehouses and to change the warehouse if required.

On buy boxes and product details pages directly viewable:

**Simmerring® | BAUM | 140 X 170 X 0 X 15 X 14 mm | 72 NBR 902**

BAU7X2 140,0X 170,0X 15,0 902

In the cart, please click on “Edit information” in the cart position to open a new window where you can see and change the alternative plants, too:

Quantity	Price/100	Rec. SP/100	Price/1
1 PCE	539.00 \$	539.00 \$	5.39 \$
2 PCE	538.50 \$	538.50 \$	5.39 \$
5 PCE	538.60 \$	538.60 \$	5.39 \$
10 PCE	499.80 \$	499.80 \$	5.00 \$
20 PCE	463.40 \$	463.40 \$	4.63 \$
50 PCE	447.50 \$	447.50 \$	4.48 \$
100 PCE	408.03 \$	408.03 \$	4.08 \$
200 PCE	382.51 \$	382.51 \$	3.83 \$
500 PCE	301.75 \$	301.75 \$	3.02 \$
1,000 PCE	231.65 \$	231.65 \$	2.32 \$
2,500 PCE	227.02 \$	227.02 \$	2.27 \$
5,000 PCE	222.39 \$	222.39 \$	2.22 \$
10,000 PCE	217.76 \$	217.76 \$	2.18 \$

With a very new feature, we now also show available stock in different central warehouses for **EU** customers on the product details pages and in the cart edit pop up (only for display, not for selection):

Home > Category > OR DHH > 49129561 Order history

### O-Rings | OR DHH | 50 x 5 mm | 70 VMQ SI701822 | 1 PCE

DICHTOMATIK O-Ring | 50,000 X 5,000 mm | 70 VMQ SI701822 Red | ISO 3601 B/N (Att. A)

**Details**



FST item no.	49129561
Legacy item no.	M005000-0500 S570
Status	Active / Series
Replenishment time	12 days / 2 weeks
Successor item	-
Variant	-
Net Weight	4.58 GRM
Packaging	1 PCE
Country of Origin	China
HS-Code	39269097
REACH	Material not affected by REACH

**Availability & Pricing**

Stock information

Genova, IT: 0 PCE

Additional central warehouse stock available for order: 2493 ⓘ

Quantity Availability checked for

Type quantity  17/12/2024

Minimum: 1 Multiple: 1 Min. position value 5,00 €

[Request quote](#) [Buy](#)

**Edit item** ✕

**1**  
DICHTOMATIK O-Ring | 50,000 X 5,000 mm | 70 VMQ SI701822 Red | ISO 3601 B/N (Att. A)

FST item no. 49129561 🛒 This item will be ordered  
[Change to request](#)

**Price Scales**

Quantity	Price/100	Rec. SP/100	Price/1
1 PCE	111,00 €	148,00 €	1,11 €
2 PCE	110,00 €	146,50 €	1,10 €
5 PCE	63,20 €	84,40 €	0,63 €
10 PCE	63,40 €	84,50 €	0,63 €
20 PCE	49,30 €	65,75 €	0,49 €
25 PCE	49,28 €	65,72 €	0,49 €
50 PCE	38,72 €	51,64 €	0,39 €
100 PCE	31,69 €	42,25 €	0,32 €
200 PCE	26,41 €	35,21 €	0,26 €
500 PCE	22,28 €	29,71 €	0,22 €

Genova, IT: 0 PCE

0 available on 17/12/2024  
1 available on 07/01/2025

Additional central warehouse stock available for order: 2493 ⓘ

Quantity Availability checked for

17/12/2024

Minimum: 1 Multiple: 1 Min. position value 5,00 €

⚠️ 0 PCE available on 17/12/2024  
1 PCE available on 07/01/2025

Position note Expected price / 100

Price per PCE 1,11 €  
Price per 100 PCE 111,00 €

**Price total** 5,00 €  
Min. position value

You can order 7 pieces for the same price.

[Update](#)

## 2.6 How to find product prices

### Product prices

To view and find product prices you need to be logged in and have appropriate right. Then please search for an item via the product search or category menu. You can find available price information on the right side of product result lists and on every product details page. For a quick overview of the product details and more detailed availability information or to add an item to your cart you can click on the cart symbols on the right.

Results (1490) Metric  Inch 25 entries

Item no.	Material	LEGACY IT...	d1 [mm]	d2 [mm]	b [mm]	Stock	Min.pr./100	
522790	75 FKM 585	45X80X1...	45	80	10	• -	Request price min. 50,00 \$	
478568	72 NBR 902		140	170	15	• 54 PCE	Request price min. 50,00 \$	
40413851	72 ACRYLNIT... BUTADIEN-KAUTSCH... 902	260X290...	260	290	20	• -	Request price min. 50,00 \$	

### Price scales

To view price scales you need to enter a product details page (either by clicking on the item number in a product result list or by searching an item with the item number) or click on the cart symbol in product lists to open the buy box.

There you'll find a "Price Scales" area on the right.

#### Simmerring® | BASL | 68 X 87 X 0 X 8 X 0 mm | 72 NBR 902

Radial Shaft Seal - Simmerring® BASL with spring | DIN 3760 Type AS | BASL | 68 X 87 X 8 / 0 mm | 72 NBR 902

#### Details



FST Item no.	40413588
Status	Active / Series
Replenishment time	57 days
Successor item	-
Variant	Small Pack (5 PCE)
Net Weight	36 GRM
Packaging	5 PCE
Country of Origin	Czechia
HS-Code	84879090
REACH	Material not affected by REACH
Brand	Freudenberg
Material	72 NBR 902
Downloads	<a href="#">Material datasheet (pdf)</a> <a href="#">Product datasheet (pdf)</a>

#### Availability & Pricing

Stock: 200 PCE

Quantity:  Availability checked for: 29.01.2024

Minimum: 5 Multiple: 5 Min. position value: 10,00 €

✓ 10 PCE available on 29.1.2024

Price per PCE: 10,20 €  
Price per 100 PCE: 1.019,50 €

**Price total: 101,95 €**

[Request quote](#) [Buy](#)

#### Price Scales

Quantity	Price/100	Rec. SP/100	Price/1
5 PCE	1.019,40 €	1.359,20 €	10,19 €
10 PCE	1.019,50 €	1.359,30 €	10,20 €
20 PCE	914,00 €	1.218,65 €	9,14 €
25 PCE	913,96 €	1.218,64 €	9,14 €
50 PCE	831,96 €	1.109,28 €	8,32 €
100 PCE	768,69 €	1.024,92 €	7,69 €
200 PCE	686,66 €	915,55 €	6,87 €
500 PCE	592,92 €	790,56 €	5,93 €
>500 PCE	order without price / request a quote		

#### Dimensions & Installation

Metric  Inch



Inner diameter (d<sub>1</sub>): 68 mm  
Outer Diameter (d<sub>2</sub>): 87 mm  
Seal width (b): 8 mm

[Click on image to get a more detailed view](#)

#### Additional Attributes

ROHS  
Please contact FST sales representative for ROHS compliance confirmation.

Additionally, you will find price scales after adding a product to your cart in your cart, too.

## 2.7 How to use own item numbers

Some customers use their own item numbers. EASY can translate this data as soon as the customer-material-info record is maintained in SAP (VD53).

In case your own item numbers are maintained in our ERP system, you will be able to search with your own item numbers within the platform (that includes also adding items with your own item numbers to your cart via the cart's "Add item" and "Excel Import" area). You will find your own item number below the FST item number:

### Cart:

4 Radial Shaft Seal - Simmerring® BAUMSL with spring | DIN 3760 Type AS | BAUM4SLX7 | 56,00 X 70,00 X 8,00 / 0,00 mm | 75 FKM 585 🛒 This item will be ordered [Change to request](#)

FST item no.	<a href="#">40412870</a>	Stock	30 PCE	Position note	-	Price per PCE	15,33 €
Your item no.	1002218	Quantity	5	Expected price/100	-	Price per 100 PCE	1.532,60 €
Legacy item no.	56X70X8BASLV	Availability checked for	10/12/2024	Inspection Cert.	-	Position Total	76,63 €
Status	Active / Series	✔ 5 PCE available on 10/12/2024				<a href="#">View price scales</a>	
Variant	Small Pack (5 PCE)			<a href="#">Edit information</a>			
Country of origin	Czechia			<a href="#">Edit information</a>			
HS-Code	84879090						
REACH	Material not affected by REACH						

### Product result lists:

Item no.	Material	d1 [mm]	d2 [mm]	b [mm]	Packaging	Stock	Min.pr./100	
67093768	80 NBR NB803412	32	55	9	1 PCE	-	Request price	
67118701 (1263825)	80 NBR NB803414	60	72	7	1 PCE	178 PCE	76,59 € min. 5,00 €	

### Product details page:

### Simmerring® | BAUMSL | 56 x 70 x 0 x 8 x 0 mm | 75 FKM 585 | 5 PCE

Radial Shaft Seal - Simmerring® BAUMSL with spring | DIN 3760 Type AS | BAUM4SLX7 | 56,00 X 70,00 X 8,00 / 0,00 mm | 75 FKM 585

#### Details

FST item no.	40412870
Your item no.	1002218
Legacy item no.	56X70X8BASLV
Status	Active / Series
Replenishment time	57 days / 9 weeks
Successor item	-
Variant	Small Pack (5 PCE)
Net Weight	26 GRM
Packaging	5 PCE
Country of Origin	Czechia
HS-Code	84879090
REACH	Material not affected by REACH
Brand	Freudenberg
Material	75 FKM 585
Downloads	<ul style="list-style-type: none"> <li>Material datasheet 75 FKM 585 (pdf)</li> <li>CAD Model 40412870</li> <li>Product datasheet (pdf)</li> </ul>

#### Availability & Pricing

Stock: 30 PCE

Quantity:  Availability checked for:

Minimum: 5 Multiple: 5 Min. position value: 5,00 €

[Request quote](#) Buy

#### Price Scales

Quantity	Price/100	Rec. SP/100	Price/1
1 PCE	2.572,00 €	3.957,00 €	25,72 €
5 PCE	1.532,60 €	2.358,00 €	15,33 €
10 PCE	1.532,70 €	2.358,00 €	15,33 €
20 PCE	1.374,15 €	2.114,10 €	13,74 €

## 2.8 How to download a CSV Catalog

A CSV Catalog from all offered items in a specific customer context can be downloaded.

Therefore, please do the following steps:

1. Click on the *arrow* next to your name
2. Click on *CSV Catalog*
3. You can select your preferred download language and decide, if sales restricted items should be included in this download (of yes, tick the checkbox)
4. Click on *Request download* to start preparing the download

The screenshot shows the user interface for downloading a CSV Catalog. At the top right, the user profile menu is open, with 'CSV Catalog' highlighted (marked with a red '2'). The main content area shows the 'CSV Catalog' page with a 'Download catalog' section. The status is '-'. There is a checkbox for 'Incl. sales restricted items' (marked with a red '3') and a language dropdown menu set to 'English'. A yellow 'Request download' button (marked with a red '4') is visible at the bottom.

During the downloading process you can use the platform and don't need to stay on this page.

The screenshot shows the 'Download catalog' section with a status message: 'Status: Catalog is being generated. As soon as the download is finished, you will receive a notification and you can return to this CSV Catalog page.' The 'Request download' button is visible.

As soon as the download is finished, you will receive a notification (bell in the header) and you can return to this CSV Catalog page to save and download the CSV file.

The screenshot shows the user interface after the download is complete. The notification bell in the header is highlighted with a red box and contains '10 NOTIFICATIONS'. A notification pop-up is visible, stating: 'The CSV Catalog was generated successfully and can be downloaded. Tuesday, December 10, 2024 at 2:10 PM'. The main content area shows the 'Download catalog' section with a status message: 'Status: Catalog is ready for download'. A yellow 'Download' button (highlighted with a red box) is visible.

## 3 PURCHASING

Guides that describe purchasing processes and cart functionalities.

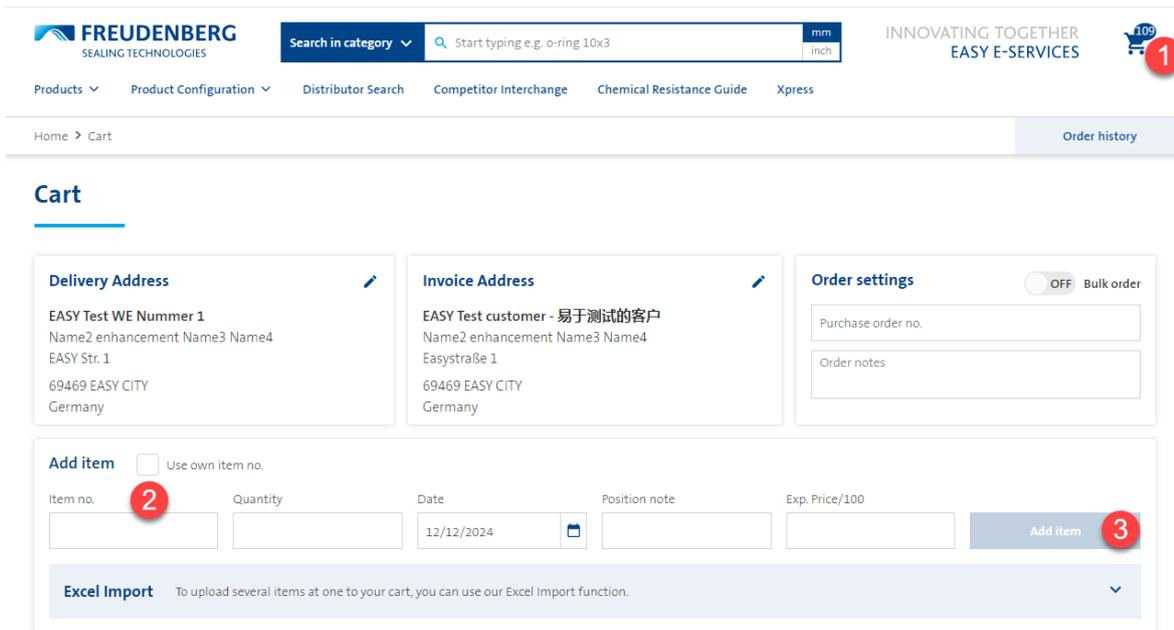
### 3.1 How to add items to cart

#### Add item

To add single items to your cart, please do the following steps:

1. Go to your cart by clicking the *cart symbol* at the top
2. In the area "Add item" enter the item number of the required item (optionally you can fill in the other fields, too) and decide, if you want to enter FST or your own item numbers
3. Click on the *Add item* button

This item will then be added to your cart below.



The screenshot displays the 'Cart' page in the EASY E-SERVICES portal. At the top, there is a navigation bar with the Freudenberg logo, a search bar, and various menu items. Below the navigation bar, the breadcrumb trail 'Home > Cart' and an 'Order history' button are visible. The main content area is titled 'Cart' and contains three panels: 'Delivery Address', 'Invoice Address', and 'Order settings'. The 'Add item' section is highlighted with a red circle '2' and contains input fields for 'Item no.', 'Quantity', 'Date', 'Position note', and 'Exp. Price/100', along with an 'Add item' button marked with a red circle '3'. An 'Excel Import' section is also visible at the bottom.

## Excel Import

To add many items to your cart with the help of the Excel Import at once, please do the following steps:

1. Go to your cart by clicking the *cart symbol* at the top
2. Create a table in Excel with the following columns:  
item no. and quantity (required);  
date, position note, expected price/100, own position no. (optional) and expand the Excel Import area
3. Copy and paste the contents from your Excel table in this field in the right order
4. If your table has headlines, please tick the corresponding checkbox
5. If you want to use your own item numbers, please tick the corresponding checkbox
6. Click on the *Start import & add* button

These items will then be added to your cart below.

If needed, you can download an Excel template above the blue button.

The screenshot shows the 'Cart' page in the Freudenberg EASY E-SERVICES portal. At the top right, a shopping cart icon with '105' items is marked with a red circle '1'. Below the navigation bar, the 'Cart' section is titled. It contains three main panels: 'Delivery Address' (marked with a red circle '5'), 'Invoice Address', and 'Order settings'. Below these is an 'Add item' form with fields for 'Item no.', 'Quantity', 'Date' (pre-filled with '12/12/2024'), 'Position note', and 'Exp. Price/100', along with an 'Add item' button. The 'Excel Import' section is highlighted with a red circle '2'. It includes a checkbox 'Table has headlines' (marked with a red circle '4'), a text area for pasting content (marked with a red circle '3'), a 'Download Excel template' button (marked with a red circle '2'), and a 'Start import & add' button (marked with a red circle '6').

## Product list

To add items to your cart with the help of product lists, please do the following after searching for an item:

1. Click on the *cart symbol* on the right of the item you want to add to your cart
2. Enter a quantity and optionally change the availability date in the pop-up
3. Click on the *Buy* button or *Request quote* link to add this item to your cart for ordering or requesting

The item will then be added to your cart.

**Simmerring® | BASL | 58 x 80 x 0 x 10 x 8 mm | 72 NBR 902 | 240 PCE** ×

**Details**



FST item no.	12011190
Your item no.	1189418
Status	Active / Series
Replenishment time	55 days / 8 weeks
Successor item	-
Variant	<a href="#">Industry Pack (240 PCE)</a>
Net Weight	38.3 GRM
Packaging	240 PCE
Country of Origin	Italy
HS-Code	84879090
REACH	Material not affected by REACH
Brand	Freudenberg
Material	72 NBR 902

**Availability & Pricing**

Stock  
331 PCE

Quantity Type quantity 12/12/2024 📅

Minimum: 240    Multiple: 240    Min. position value: 5,00 €

[Request quote](#)    [Buy](#)

**Price Scales**

Quantity	Price/100	Rec. SP/100	Price/1
1 PCE	1.249,00 €	1.921,00 €	12,49 €
5 PCE	744,20 €	1.144,80 €	7,44 €
10 PCE	744,00 €	1.144,70 €	7,44 €
20 PCE	667,10 €	1.026,35 €	6,67 €
25 PCE	667,12 €	1.026,36 €	6,67 €
50 PCE	607,26 €	934,24 €	6,07 €
100 PCE	561,07 €	863,19 €	5,61 €
200 PCE	501,20 €	771,08 €	5,01 €
500 PCE	432,78 €	665,81 €	4,33 €
1,000 PCE	371,20 €	571,07 €	3,71 €
>2,499 PCE	order without price / request a quote		

49389385

75 FKM  
S95

70    125    12

35 PCE    ●    Request price

🛒 1

## 3.2 How to edit cart items

Items that have already been added to the cart can be fully edited later in the cart itself.

To **edit** your cart items, please do the following steps after entering your cart:

1. Click on the pen symbol or on *Edit information* to change the quantity, date or warehouse or to enter a position note or expected price or to add a certificate
2. After editing the item within the pop up click on *Update* to save the changes

**1** Radial Shaft Seal - Simmerring® BABSL with spring | DIN 3760 Type AS | BABSL | 50,00 X 65,00 X 8,00 / 8,50 mm | 72 NBR 902

This item will be ordered  
[Change to request](#)

FST item no. [12001704](#)

Status **Active / Series**

Variant **Industry Pack (80 PCE)**

Country of origin **Czechia**

HS-Code **84879090**

REACH **Material not affected by REACH**

Stock **480 PCE**

Quantity **80**

Availability checked for **12/12/2024**

✔
80 PCE available on 12/12/2024

Position note -

Expected price/100 **70,00 €**

Inspection Cert. -

Price per PCE **6,43 €**

Price per 100 PCE **642,90 €**

**Position Total 56,00 €**

[View price scales](#)

Edit information 1

Edit information 1

**Edit item** ✕

**1** Radial Shaft Seal - Simmerring® BABSL with spring | DIN 3760 Type AS | BABSL | 50,00 X 65,00 X 8,00 / 8,50 mm | 72 NBR 902

This item will be ordered  
[Change to request](#)

**Price Scales**

Quantity	Price/100	Rec. SP/100	Price/1
1 PCE	1.321,00 €	1.762,00 €	13,21 €
2 PCE	1.322,00 €	1.762,50 €	13,22 €
5 PCE	787,80 €	1.050,40 €	7,88 €
20 PCE	706,25 €	941,70 €	7,06 €
25 PCE	706,28 €	941,72 €	7,06 €
50 PCE	642,92 €	857,22 €	6,43 €
100 PCE	594,01 €	792,01 €	5,94 €
200 PCE	530,63 €	707,50 €	5,31 €
250 PCE	530,62 €	707,50 €	5,31 €
500 PCE	458,18 €	610,91 €	4,58 €
1,000 PCE	392,99 €	523,98 €	3,93 €
>2,499 PCE		order without price / request a quote	

480 PCE

Quantity  Availability checked for

Minimum: 80 Multiple: 80 Min. position value 5,00 €

Position note

Expected price / 100

Select certificate

Price per PCE 6,43 €

Price per 100 PCE 642,92 €

**Price total 56,00 €**

2 Update

To **delete** cart items, please do the following steps after entering your cart:

1. Tick the checkboxes of all items you want to delete
2. Click on *Delete* in the Actions row
3. Alternatively, you can delete single cart items by clicking the bin symbol of a cart item

**1** Select all    Actions for selected items (109/109): Delete Download availability and price status Download cart Change date

**1**  **1** Radial Shaft Seal - Simmerring® BABSL with spring | DIN 3760 Type AS | BABSL | 50,00 X 65,00 X 8,00 / 8,50 mm | 72 NBR 902 This item will be requested [Change to order](#)

FST item no.	<a href="#">40413533</a>	Stock	0 PCE	Position note	hi	Price per PCE	6,43 €
Legacy item no.	50X65X8BABSLN	Quantity	85	Expected price/100	-	Price per 100 PCE	642,89 €
Status	Active / Series	Expected date	12/12/2024	Inspection Cert.	-	Position Price	546,46 €
Variant	<a href="#">Small Pack (5 PCE)</a>	0 PCE available on 12/12/2024 85 PCE available on 27/01/2025				<a href="#">View price scales</a>	
Country of origin	Czechia	<a href="#">Edit information</a>		<a href="#">Edit information</a>			
HS-Code	84879090						
REACH	Material not affected by REACH						

**3**  **2** Radial Shaft Seal - Simmerring® BABSL with spring | DIN 3760 Type AS | BABSL | 50,00 X 65,00 X 8,00 / 8,50 mm | 72 NBR 902 This item will be ordered [Change to request](#)

FST item no.	<a href="#">12001704</a>	Stock	480 PCE	Position note	-	Price per PCE	6,43 €
Status	Active / Series	Quantity	80	Expected price/100	70,00 €	Price per 100 PCE	642,90 €
Variant	<a href="#">Industry Pack (80 PCE)</a>	Availability checked for	12/12/2024	Inspection Cert.	-	Position Total	56,00 €
Country of origin	Czechia	80 PCE available on 12/12/2024				<a href="#">View price scales</a>	
HS-Code	84879090	<a href="#">Edit information</a>		<a href="#">Edit information</a>			
REACH	Material not affected by REACH						

To **change the date of many cart items at once**, please do the following steps after entering your cart:

1. Tick the checkboxes of all items you want to change the date
2. Click on *Change date* in the Actions row
3. Select another date which the selected cart items should take over

**1** Select all    Actions for selected items (108/108): Delete Download availability and price status Download cart Change date

**1**  **1** Radial Shaft Seal - Simmerring® BABSL with spring | DIN 3760 Type AS | BABSL | 50,00 X 65,00 X 8,00 / 8,50 mm | 72 NBR 902 This item will be requested [Change to order](#)

FST item no.	<a href="#">12001704</a>	Stock	480 PCE	Position note	-	Price per PCE	6,43 €
Status	Active / Series	Quantity	80	Expected price/100	70,00 €	Price per 100 PCE	642,90 €
Variant	<a href="#">Industry Pack (80 PCE)</a>	Availability checked for	12/12/2024	Inspection Cert.	-	Position Total	56,00 €
Country of origin	Czechia	80 PCE available on 12/12/2024				<a href="#">View price scales</a>	
HS-Code	84879090	<a href="#">Edit information</a>		<a href="#">Edit information</a>			
REACH	Material not affected by REACH						

**2**  **2** Radial Shaft Seal - Simmerring® BAUM with spring | DIN 3760 Type A | BAUM3X7 | 24,00 X 37,00 X 7,00 / 0,00 mm | 72 NBR 902 This item will be ordered [Change to request](#)

FST item no.	<a href="#">49167774</a>	Stock	105 PCE	Position note	-	Price per PCE	3,57 €
Status	Active / Series	Quantity	50	Expected price/100	-	Price per 100 PCE	357,30 €
Variant	<a href="#">Small Pack (5 PCE)</a>	Availability checked for	12/12/2024	Inspection Cert.	-	Position Total	178,65 €
Country of origin	Czechia	50 PCE available on 12/12/2024				<a href="#">View price scales</a>	
HS-Code	84879090	<a href="#">Edit information</a>		<a href="#">Edit information</a>			
REACH	Material not affected by REACH						

To **change the variant** of a cart item, please do the following steps after entering your cart:

1. Click on the variant of a cart item
2. In the pop up click on *Replace with variant* to replace the current cart item with one of its variants

**1** Radial Shaft Seal - Simmerring® BABSL with spring | DIN 3760 Type AS | BABSL | 50,00 X 65,00 X 8,00 / 8,50 mm | 72 NBR 902

This item will be ordered  
[Change to request](#)

---

FST item no. [12001704](#)

Status **Active / Series**

Variant **Industry Pack (80 PCE)** 1

Country of origin Czechia

HS-Code 84879090

REACH Material not affected by REACH

Stock **480 PCE**

Quantity **80**

Availability checked for **12/12/2024**

✔ 80 PCE available on 12/12/2024

Position note -

Expected price/100 **70,00 €**

Inspection Cert. -

Price per PCE **6,43 €**

Price per 100 PCE **642,90 €**

**Position Total** **56,00 €**

[View price scales](#)

[Edit information](#)
[Edit information](#)

**Item successor and variants** ✕

**Current variant**

**Industry Pack (80 PCE)** Simmerring® | BABSL | 72 NBR 902

Item No.	Status	Stock
12001704	<b>Active / Series</b>	480 PCE

**Other variant(s)**

**Small Pack (5 PCE)** Simmerring® | BABSL | 72 NBR 902

Item No.	Status	Stock
<a href="#">40413533</a>	<b>Active / Series</b>	-

2 Replace with variant

To **replace a cart item with its successor**, please do the following steps after entering your cart:

1. Click on the successor item number of a cart item
2. In the pop up click on *Replace with successor* to replace the current cart item with its successor item

**85** DICHTOMATIK O-Ring | 60,000 X 5,000 mm | 70 NBR NB702822 Black | ISO 3601 B/N (Att. A)

This item will be requested  
[Change to order](#)

---

FST item no. [67004453](#)

Legacy item no. **N5.00X060**

Status ⚠ Discontinued

Successor item [49493282](#) 1

Country of origin China

HS-Code 40169300

REACH Material not affected by REACH

Stock **59 PCE**

Quantity **9**

Expected date **12/12/2024**

✔ 9 PCE available on 12/12/2024

Position note -

Expected price/100 -

Price per PCE **0,36 €**

Price per 100 PCE **36,00 €**

**Position Price** **5,00 €**

[View price scales](#)

[Edit information](#)
[Edit information](#)

**Item successor and variants** ✕

**Current variant**

**O-Rings | OR DHH | 70 NBR NB702822**

Item No.	Status	Stock
67004453	<b>Discontinued</b>	59 PCE

**Successor item**

**O-Rings | OR DHH | 70 NBR S1OR71NB**

Item No.	Status	Stock
<a href="#">49493282</a>	<b>Active / Series</b>	7,423 PCE

2 Replace with successor

### 3.3 How to download cart items

The platform offers the functionality to download your cart / selected cart items in a PDF and an Excel file.

To download your cart items, please do the following steps after entering your cart:

1. Tick the checkboxes of all items you want to download
2. Click on *Download availability and price status* for the PDF file or on *Download cart* for the Excel file

The screenshot shows a shopping cart interface with two items. At the top, there is a toolbar with a 'Select all' checkbox (marked with a red circle '1'), and buttons for 'Delete', 'Download availability and price status' (marked with a red circle '2'), 'Download cart', and 'Change date'. Below the toolbar, two items are listed:

- Item 1:** Radial Shaft Seal - Simmerring® BABSL with spring | DIN 3760 Type AS | BABSL | 50,00 X 65,00 X 8,00 / 8,50 mm | 72 NBR. It is marked 'This item will be requested'. The stock is 0 PCE. A warning message states: '0 PCE available on 12/12/2024, 85 PCE available on 27/01/2025'. The position price is 546,46 €.
- Item 2:** Radial Shaft Seal - Simmerring® BABSL with spring | DIN 3760 Type AS | BABSL | 50,00 X 65,00 X 8,00 / 8,50 mm | 72 NBR. It is marked 'This item will be ordered'. The stock is 480 PCE. The availability checked for is 12/12/2024. The position total is 56,00 €.

The corresponding file will be downloaded and can be opened and saved on your computer.

## 3.4 How to create an order

### Create an order

To create an order, please do the following steps after you added items with required quantity and availability date to your cart:

1. Click on the *cart symbol* to enter your cart
2. Make sure that all items you want to include in the order are selected
3. Click on *Continue to check* button to get to the checkout page

The screenshot displays the 'Cart' page in the Freudenberg EASY E-SERVICES portal. At the top, there is a navigation bar with the Freudenberg logo, a search bar, and various utility links. The main content area is divided into several sections:

- Delivery Address:** EASY Test WE Nummer 1, Name2 enhancement Name3 Name4, EASY Str. 1, 69469 EASY CITY, Germany.
- Invoice Address:** EASY Test customer - 易于测试的客户, Name2 enhancement Name3 Name4, Easystraße 1, 69469 EASY CITY, Germany.
- Order settings:** Includes a toggle for 'Bulk order' (currently OFF) and fields for 'Purchase order no.' and 'Order notes'.
- Add item:** A form with fields for 'Item no.', 'Quantity', 'Date' (set to 12/12/2024), 'Position note', and 'Exp. Price/100'. An 'Add item' button is present.
- Excel Import:** A section for uploading multiple items.
- Your items in your cart:** A summary table showing 'Total order lines: 108' and 'Total order value: 79,088,33 €'. A 'Continue to check' button is highlighted with a red circle and the number 3.
- Item Details:** A table for the selected item 'Radial Shaft Seal - Simmerring® BABS L with spring | DIN 3760 Type AS | BABS L | 50,00 X 65,00 X 8,00 / 8,50 mm | 72 NBR 902'. It shows stock (480 PCE), quantity (80), and price (70,00 €). A green checkmark indicates '80 PCE available on 12/12/2024'. A 'Select all' checkbox is highlighted with a red circle and the number 2.

If there is more than one delivery address available, your default address is preselected (but can be changed manually).

## Submit an order

To submit your order, please do the following on the new opened Checkout page:

1. Select a delivery option
2. Click on *Order now* button

You can optionally enter an order reference / order purchase number here, too.

## Checkout

<p><b>Delivery Address</b></p> <p>EASY Test WE Nummer 1 Name2 enhancement Name3 Name4 EASY Str. 1 69469 EASY CITY Germany</p>	<p><b>Invoice Address</b></p> <p>EASY Test customer - 易于测试的客户 Name2 enhancement Name3 Name4 Easystraße 1 69469 EASY CITY Germany</p>	<p><b>Order settings</b></p> <p>BULK ORDER Inactive PURCHASE ORDER NO. - ORDER NOTES -</p>
---	--	--

1 item(s) will be ordered

Total order lines 1  
Total order value 56,00 €

**Order now**

### 1 item(s) will be ordered

Order 1: FST Germany

Order 1 purchase order no.:

	<b>1</b> Radial Shaft Seal - Simmerring® BABSL with spring   DIN 3760 Type AS   BABSL   50,00 X 65,00 X 8,00 / 8,50 mm   72 NBR 902			
FST item no. 12001704	Stock	Quantity 80	Expected price/100 70,00 €	Price per PCE 6,43 €
	Availability checked for 12/12/2024			Price per 100 PCE 642,90 €
	 80 PCE available on 12/12/2024			<b>Position Total 56,00 €</b>

Shipment type

Standard   2-4 days delivery   - fee	<b>1</b>	Order 1 incl. delivery fee: 56,00 €
Standard   2-4 days delivery   - fee		
Express   1 day delivery   €15.20 fee		
Express Next Day 12:00   1 day delivery   €35.20 fee		

Total order lines 1  
Total order value 56,00 €

**Order now**

Your selected items will then be ordered.

## 3.5 How to find orders and shipment tracking information

### Search for orders in the order history

To get an overview of your orders or to search for a specific one, please do the following steps:

1. Click on tab *Order history* at the upper right side
2. Make sure that you are in the “Orders” tab
3. Use filters to e.g. search within a specific time span or enter a reference number
4. Click on button *Apply filter*
5. Here you find all placed orders from this company depending on applied filters with information like order status, total value and order number
6. With click on *Details* further details of this order will be displayed

The screenshot displays the 'Order history' page in the Freudenberg EASY E-SERVICES portal. At the top, there is a search bar and navigation tabs. The 'Order history' tab is highlighted with a red circle '1'. Below the navigation, the 'Order history' section is titled, and the 'Orders (24)' tab is selected with a red circle '2'. A filter section is visible with a red circle '3' on the 'Placed on' label. The filter includes 'Start' and 'End' date pickers, and 'Purchase order no.' and 'FST order confirmation no.' text inputs. An 'Apply filter' button is highlighted with a red circle '4'. To the right, an 'Overview' section shows summary statistics. Below the filter, a table of orders is displayed with a red circle '5' on the first row. The table has columns: Type, Purchase order no., Date, Created by, Channel, Ord..., Total value, Status, and a 'Details' button. The first row is highlighted with a red circle '6'. The table shows three orders, all with a status of 'Completely processed'.

Type	Purchase order no.	Date	Created by	Channel	Ord...	Total value	Status
OrderSplit PRD Size		25/11/2024 17:01	Jonas Naumann	EASY	92	-	Completely processed
OrderSplit PRD Size		25/11/2024 17:01	Jonas Naumann	EASY	250	-	Completely processed
OrderSplit PRD norma		25/11/2024 17:01	Jonas Naumann	EASY	82	-	Completely processed

### Find order details and shipment tracking information

To get detailed information about an order, please click on the corresponding order number or the *Details* button in the search result list of your order history.

A new window will open where you can find your detailed order information like ordered items and **shipment tracking information**:

**Order Details: 22411** ✕

**Delivery address**

4208 5ENCUK  
SI

**Order information**

Date: 04/12/2024  
Order type: Normal order  
From: 15623  
Cost unit: -  
Shipping mode: -  
Shipping fee: -  
Incoterm: CIP

**Purchase order no.**

Cust. order no: [redacted]  
FST order number: [redacted]  
FST cust. number: 15623  
Order Status: Completely processed

Pos.	Item no. / description	Req.   Confirmed date	Qty	Status	Tracking information	Price
1 [10]	24027657 Merkel® Compact Seal series S8   100,00 X 115,00 X 11,30 / 7,50 mm   70 NBR B209	06/12/2024	5	Shipped		109,16 € 2.183,20 € / 100 PCE
<p><b>Shipping Information</b></p> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p>Shipment Number: 129462RX680573</p> <p>Shipper: United Parcel Service</p> <p>Shipment Type: Z004</p> <p>Delivery Status: Delivered</p> <p>Signed by:</p> <p>Shipment Pickup Date: 06/12/2024 17:47:57</p> <p>Shipment Delivery Date: 11/12/2024 08:20:50</p> </div> <div style="width: 50%;"> <p> Shipper created a label, UPS has not received the package yet. 06/12/2024</p> <p> Arrived at Facility 06/12/2024</p> <p> Out for Delivery 11/12/2024</p> <p> Delivered 11/12/2024</p> </div> </div>						
2 [20]	24179249 Merkel® Omegat-Seal set DW series OMK-MR    2-pieces   220,00 X 199,00 X 7,70 / 10,50 mm   PTFE B602 / NBR	06/12/2024	5	Shipped		309,41 € 6.188,20 € / 100 PCE

Order value: 418,57 €

## 3.6 Automatically sent e-mails

### Order copy mail

If an order has been placed, a copy of this order will be sent automatically by e-mail immediately afterwards. The email is for information purposes only and is not yet legally binding, as the order must be confirmed by us first.

### Order confirmation mail

As soon as the order has been confirmed by us, an order confirmation is sent automatically by e-mail (also known as order response).

### RFQ (request for quote) copy mail

If an item has been requested, a copy of this quote request will be sent automatically by e-mail immediately afterwards.

## 3.7 EASY Business Connector (EBC)

The EBC is a connector between your Enterprise Resource Planning (ERP) system and the supplier's (FST) ERP system for exchanging standard transaction data electronically. The EBC can speed up your order process by placing orders directly out of your ERP System without the need to use an external platform. With the EBC your ERP system has access to further important business data like order response, stock quantity, availability information and pricing.

To find the EBC settings, please do the following steps:

1. Click on the *arrow* next to your name
2. Click on *EBC Settings*

The screenshot displays the EBC Settings page within the EASY platform. The top navigation bar includes 'ENGLISH', '16451', 'HELP', and '10 NOTIFICATIONS'. The main header features the Freudenberg logo and a search bar. The left sidebar contains navigation options: 'Company account information', 'Addresses', 'EBC Settings', 'Users', and 'CSV Catalog'. The main content area is titled 'EBC Settings' and contains the following fields and options:

- EBC Uri:**
- EBC File Format:**
- EBC OrderResponse Filter NewOrderLines**
- EBC OrderResponse CancelledOrderLines Handling:**
- EBC Uses Own Item Number**
- EBC Error Handling:**
- EBC Error Mail:**
- EBC Order Mode:**
- EBC DELINS Mode:**
- Block order if position was rounded up**
- EBC File Creation**

A yellow 'Save' button is located at the bottom right of the settings section. Below this, there are two buttons: 'Ship to' and 'Forwarder'. The 'Validator' section includes two file upload areas: 'Order file (CSV)' and 'Delivery Schedule file (CSV)', each with a 'Select Files...' button and a 'Start checking' button. The 'Download EDI sample files' section lists several file formats with corresponding 'Download' buttons: Orders | OpenTrans extended (XML), Orders | OpenTrans minimum (XML), Orders | CSV extended, Orders | CSV minimum, Delivery Schedule | OpenTrans extended (XML), and Delivery Schedule | OpenTrans minimum (XML). At the bottom, the 'EBC Company Token' section shows an existing token generated on 09/08/2022 and valid until 06/08/2024, with 'Generate Token' and 'Copy Token' buttons.

You can find a documentation with detailed explanations about EBC settings, EBC Validator and the Download of EDI sample files in the Help Area of the platform (Guide name: "EBC" in Guide category "Purchasing").

## 4 QUOTES

Guides that describe how to request a quote for specific items and how to track quote requests.

### 4.1 How to request a quote

#### Request a quote

To request a quote, please do the following steps after adding items with required quantity to your cart:

1. Click on the *cart symbol* to enter your cart
2. Tick check box on the left side for all items to be included in the quote request
3. Make sure that the position status is on “*This item will be requested*” (otherwise click on *Change to request*) for all items you want to request instead of buying
4. Click on *Continue to check* button to get to the checkout page

Please note: For different quantities of an item, please request an offer for each individual quantity!

The screenshot shows the 'Cart' page in the Freudenberg EASY E-SERVICES portal. At the top, there is a search bar and navigation links. The main content area is divided into several sections:

- Delivery Address:** EASY Test WE Nummer 1, Name2 enhancement Name3 Name4, EASY Str. 1, 69469 EASY CITY, Germany.
- Invoice Address:** EASY Test customer - 易于测试的客户, Name2 enhancement Name3 Name4, EASYstraße 1, 69469 EASY CITY, Germany.
- Order settings:** OFF Bulk order, Purchase order no., Order notes.
- Add item:** Form with fields for Item no., Quantity, Date (17/12/2024), Position note, and Exp. Price/100. Includes an 'Add item' button and an 'Excel Import' option.
- Your items in your cart:** Summary showing 1 total order line and a total order value of 56,00 €. A 'Continue to check' button is present.
- Item list:** A table with columns for item details and actions. The first item is 'Radial Shaft Seal - Simmerring® BABSL with spring | DIN 3760 Type AS | BABSL | 50,00 X 65,00 X 8,00 / 8,50 mm | 72 NBR 902'. It is marked as 'This item will be requested'. The table includes fields for FST item no., Status, Variant, Country of origin, HS-Code, REACH, Stock (320 PCE), Quantity (80), Expected date (17/12/2024), Position note, Expected price/100 (70,00 €), Price per PCE (6,43 €), Price per 100 PCE (642,90 €), and Position Price (56,00 €). A green box indicates '80 PCE available on 17/12/2024'. There are 'Edit information' buttons for each item.

### Submit quote request

To submit your quote request from above, please do the following on the new opened Checkout page:

1. Click on *Request now* button

### Checkout

<p><b>Delivery Address</b></p> <p>EASY Test WE Nummer 1 Name2 enhancement Name3 Name4 EASY Str. 1 69469 EASY CITY Germany</p>	<p><b>Invoice Address</b></p> <p>EASY Test customer - 易于测试的客户 Name2 enhancement Name3 Name4 Easysstraße 1 69469 EASY CITY Germany</p>	<p><b>Order settings</b></p> <p>BULK ORDER <span style="float: right;">Inactive</span> PURCHASE ORDER NO. <span style="float: right;">-</span> ORDER NOTES <span style="float: right;">-</span></p>
---	---	---

1 item(s) will be requested

Request now 1

### 1 item(s) will be requested

 <b>1</b> Radial Shaft Seal - Simmerring® BABSL with spring   DIN 3760 Type AS   BABSL   50,00 X 65,00 X 8,00 / 8,50 mm   72 NBR 902							
FST item no.	12001704	Quantity	80	Expected price/100	70,00 €	Price per PCE	6,43 €
		Expected date	17/12/2024			Price per 100 PCE	642,90 €
						Position Price	5,14 €

Request now

Your selected items will then be requested.

## 4.2 How to find quote requests

### Search for quote requests in quote history

To get an overview of your quote requests or to search for a specific one, please do the following steps:

1. Click on tab *Order history* at the upper right side
2. Click on tab *Requests*
3. Use filters to e.g. search within a specific time span
4. Click *Apply filter*
5. Here you find all placed quote requests from this company depending on applied filters with information like status and creator (for more details click on *Details* button)

The screenshot shows the 'Order history' page in the EASY E-SERVICES portal. At the top right, there is a navigation bar with 'Order history' highlighted (1). Below it, the 'Order history' section is active, showing a 'Filter' section (3) with fields for 'Placed on', 'Start', 'End', 'Purchase order no.', and 'FST order confirmation no.'. An 'Apply filter' button (4) is located below the filter fields. To the right of the filter is an 'Overview' section showing summary statistics. Below the filter and overview, there are two tabs: 'Orders (25)' and 'Requests (11)' (2). The 'Requests (11)' tab is selected, displaying a table of quote requests. The table has columns: Request number, Date, Created by, Channel, Order lines, Total value, and Status. The first row shows a request from 29/10/2024 11:15. The second row is highlighted and has a 'Details' button (5) next to it. A '25 entries' dropdown is visible in the top right of the table area.

### Find quote details

To get detailed information about a quote request, please click on the corresponding request number or the *Details* button in the search result list of quote history. A new window will open where you can find your detailed quote request information like requested items.

The screenshot shows the 'Quotation req. details: Kundenbestellnummer 123' window. It is divided into two main sections: 'Quotation req. information' and 'Quotation req. references'. Below these is a table of items.

Item no. / description	Availability date	Qty	Note
24029887 R35   260,00 X 304,00 X 20,5 mm   80 NBR B241   Merkel® Radiamatic® series R35 Sealing with spring	29/10/2024	1	Positionsnotiz 123

## 5 SERVICES

Guides that describe the usage of additional services.

### 5.1 How to use Distributor Search

To use the distributor search to find a FST distributor, please do the following steps:

1. Click on the *Distributor Search* at the top of the page
2. Use the filter option Classification and/or enter a location
3. Click on the *Search* button
4. Browse in the result list for the distributor and corresponding information

The screenshot shows the Freudenberg website's distributor search page. At the top, there is a navigation bar with the Freudenberg logo and 'SEALING TECHNOLOGIES' on the left, and 'INNOVATING TOGETHER EASY E-SERVICES' on the right. A search bar is located in the center of the navigation bar. Below the navigation bar, there is a breadcrumb trail: 'Home > Distributor Search'. The main content area is divided into two columns. The left column contains a search form with an 'Enter location' field (with a 'zip code or city' placeholder), a 'Classification' dropdown menu, a 'Reset filters' button, and a 'Search' button. Below the search form is a list of distributors, each with a name, address, and phone number. The right column shows a map of the region around Mannheim, Germany, with various towns and roads labeled. Red circles with numbers 1 through 4 are overlaid on the image to indicate the steps: 1 points to the 'Distributor Search' link in the navigation bar; 2 points to the 'Classification' dropdown; 3 points to the 'Search' button; and 4 points to the distributor list.

Here you can visit the distributor's website or contact him directly via e-mail.

If there was no distributor found in your entered location directly, the search will show you distributors nearby.

## 5.2 How-to Guides and FAQs

To help users find their way around the new platform in the best possible way, there are numerous step-by-step guides about specific topics and categories, as well as answers to frequently asked questions directly on the platform. You can find these pages by clicking on the question mark at the top of the page.

### Guides via Help:

The screenshot shows the top navigation bar of the Freudenberg EASY E-SERVICES platform. The 'HELP' button is highlighted with a red box. Below the navigation bar, the 'Top Guides' section is visible, featuring a 'Go to FAQs' button also highlighted with a red box. The 'Top Guides' section contains six cards, each with a title, a 'WHAT' section, a 'WHERE' section, and a right-pointing arrow:

- EASY Quick Guide for download**: WHAT: Here you can download the EASY Quick Guide as a PDF file... WHERE: Administration
- How to add items to cart**: WHAT: This guide describes different ways how to add items to your cart... WHERE: Purchasing
- How to request an item**: WHAT: This guide describes how to request a quote... WHERE: Quotes
- How to find an item**: WHAT: This guide describes how to search for and find an item... WHERE: Products
- How to download cart items**: WHAT: This guide describes how to download items from your cart... WHERE: Purchasing
- How to add a new user**: WHAT: This guide describes how to add a new user to the platform... WHERE: Administration

### FAQs via Go to FAQs button:

The screenshot shows the 'Frequently asked questions' section of the Freudenberg EASY E-SERVICES platform. The 'Go to Guides' button is highlighted with a blue box. The section includes a 'Quick Navigation' area with four icons: EASY, Products, General, and EBC. Below this, there is a section for 'EASY related questions' with two expandable items:

- How do I get access to EASY?
- How can I order using my own prices?

## 5.3 Competitor Cross Reference Service / Competitor Interchange

If you have a competitor design you want to replace with a Freudenberg or Dichtomatik design, you can use our Cross-Reference service. Therefore, you just need to click on the “Competitor Interchange” link:

Home > Competitor Interchange

**Find matching Freudenberg design**

Search  
Guarnitec

Please enter the name of the company or profile you want to replace

Competitor design		
Provider	Category	Design
Guarnitec	Double Wipers	GHW

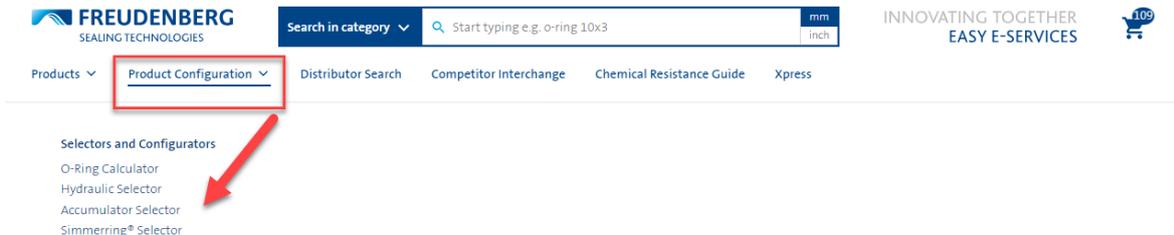
Freudenberg Sealing Technologies design			
Brand	Category	Design	Details
 Freudenberg ⓘ	Double Wipers	PU11	→ ⓘ
 Dichtomatik ⓘ	Double Wipers	AD48	→ ⓘ

For every Freudenberg profile the feasibility for the planned application should be verified. Please check our product data sheet to ensure that the technical requirements for your application are met.

There you have the opportunity to enter a competitor name or competitor profile and this service will show you matching designs from our side. After clicking on a search result, you will get more information of this cross reference and about our suitable design.

## 5.4 Further Services & Digital Applications

More of our digital services such as the **Simmerring® Selector**, the **O-Ring Calculator**, the **Hydraulic Selector** and the **Accumulator Selector** can be found in the header behind “Product Configuration” at the top of the page:



Those tools help to find product recommendation for specific use cases.

Additionally, the Freudenberg’s **Chemical Resistance Guide** can be found at the top of the page:

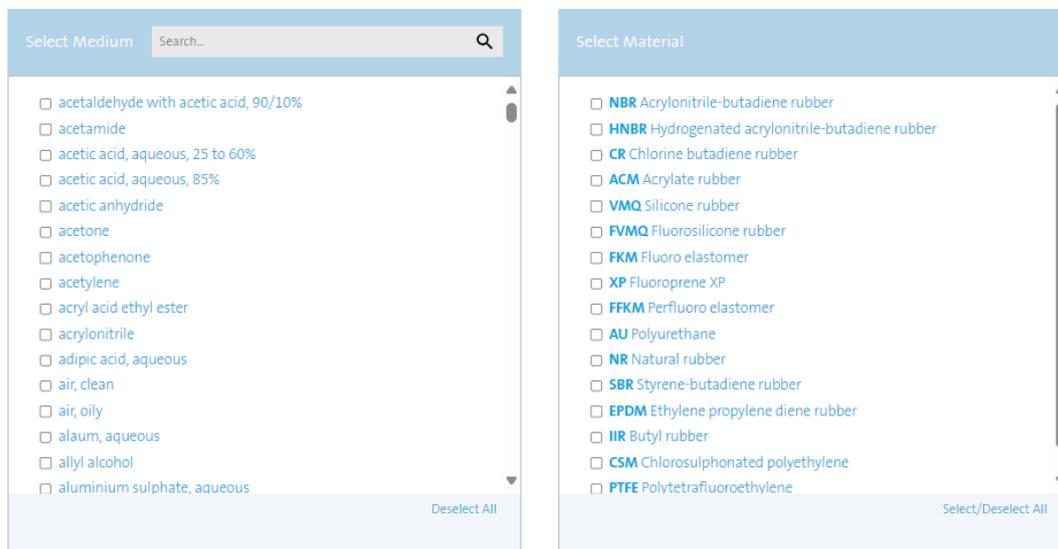


### Welcome to the Chemical Resistance Guide

#### With Just a Few Clicks to the Appropriate Sealing Material

You know the question: “How can I find out if the sealing materials I am planning to use are compatible with the process media? And this as fast as possible?” Here’s the solution: The Chemical Resistance Guide from Freudenberg Sealing Technologies provides a first clue about the interplay of process medium and sealing material. Tested for years and proven in internal use.

It’s that easy: First, select the process media that are being used in your application. Then, in the second step, choose the sealing materials that are relevant to you. As a result, you will receive a statement regarding the suitability of the materials in contact with the process media. \*



## 6 FREQUENTLY ASKED QUESTIONS

### 6.1 General questions

#### 6.1.1 Which platform settings can I set after login?

If you are logged in, you can visit your personal app settings in your profile. Here you can select your time zone, date / time format, preferred measurement and communication language.

#### 6.1.2 Can I contact an expert regarding questions or problems?

If you would like to ask an expert for help regarding a question or problem you aren't able to resolve by yourself or with the help of our FAQs and Guides within this platform, you are welcome to either contact your personal Sales contact or use our contact form. Therefore, you can find an always visible *Contact* button. Click on it and fill in all required fields and send us a message through it.

## 6.2 EASY related questions

### 6.2.1 How do I get access to EASY?

If you are a customer of FST, your system administrator will set up an account for you and you will receive an activation link by e-mail. By following the link, you will be able to set a new password. With this password and your e-mail address you can now login to this platform and manage your user profile.

### 6.2.2 How can I order using my own prices?

For each item you can submit your own price by entering it in the "Expected price/100" field of the item in your cart. You must enter the expected price for quantity 100. Additionally, you can submit the corresponding quote number you received from us by adding it to the specific order line in the field "Position note". You can enter this information by clicking on "Edit information" in the item's position.

### 6.2.3 Which user roles are supported?

Every logged in user is assigned to at least one role. Roles are connected to rights which determine, what users are allowed to do, see and edit within this platform.

For example, the "Info User" can search products and check prices and availabilities of products.

A "Quoter User" can in addition request a quote for products.

A "Buyer User" can place orders. The budget for an order is limited by the individual user settings.

And furthermore, there are some administration roles like the "Company Administrator" and "Sales Representative" who is additionally able to manage company account settings and users of his company.

### 6.2.4 Can I use my own item numbers?

Yes. If your own item numbers are already maintained in our SAP system, you will be able to search with your own item numbers and to use them in your cart ("Add item" and "Excel Import" area) to add items with your own item number.

### 6.2.5 What is the difference between "Expected price/100" and "Proforma price/100" in cart?

After adding items to your cart, you may see that there are two optional fields for entering prices. The display of these fields depends on your customer settings.

"Expected price/100" means the price that you expect to pay as opposed to the stated price. You can use it to order with your own/special/offered prices by FST. Enter the expected price and your Inside Sales Contact will check the validity and confirm the order accordingly.

"Proforma price/100" is the proforma / customer end price for direct delivery. This price will be used for the Export invoice to declare the end-customer price in triangle business which can differ from the purchase price of the Sales partner.

### 6.2.6 Is it possible to change the currency format?

Yes. Within the new platform it is possible to change the currency format per company account according to the company's location on the company account management page (settings). The default set currency format is the United States currency format (example: \$1,234.56).

### **6.2.7 Why do I not receive emails from EASY?**

To ensure that you receive emails from EASY, you can define in the respective company account settings (Your name -> Company account information) under My settings in this company which e-mails you want to receive (for example order confirmation mail). Then will you receive them.

## 6.3 Product related questions

### 6.3.1 How is the stock and availability information interpreted?

While searching for an item you can find a column "Stock" in all product result lists. Here you can see how many pieces of this product are currently in stock. The color code helps you to see at one glance, if there is stock or not (green = at least one piece available, red = no piece available).

On product details pages and in cart two main information is displayed:

1. the current available stock in our FST default warehouse (free stock) and
2. the expected stock entries und replenishment times (behind the "Availability date" pop-up): those are planned values and are displayed only for information and should be considered such as an indicator. Some changes are possible.

Please note that you must be logged in as a registered FST customer to view availability information.

### 6.3.2 Why can't I see any price information?

To see prices, you need to be a logged in FST customer. Additionally, you need to be assigned to the right to view prices within our platform.

## 6.4 EBC related questions

### 6.4.1 What is the EASY Business Connector (EBC) used for?

The EBC is a connector between your Enterprise Resource Planning (ERP) system and the supplier's (FST) ERP system for exchanging standard transaction data electronically. The EBC can speed up your order process by placing orders directly out of your ERP System without the need to use an external platform. With the EBC your ERP system has access to further important business data like order response, stock quantity, availability information and pricing.