

# FREUDENBERG SEALING TECHNOLOGIES

Digital Business Development

**Quick Guide:**

**EASY Platform**

<https://products.fst.com/>

Last update: 26<sup>th</sup> January 2024



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# 1 ADMINISTRATION

Guides that describe administration of personal information, app settings, users and company accounts.

## 1.1 How to find users and user information

To find users and corresponding user information, please do the following:

1. Click on the *arrow* next to your name
2. Click on *User management*
3. Enter a username, e-mail address or company name in the “Search area”
4. Click on the *Find* button
5. In the result list you can find information of your searched user and do some actions like editing the user, if you are allowed to.

The screenshot shows the 'Users' management page in the EASY system. The interface includes a top navigation bar with language and user information, a search bar, and a user profile dropdown menu. The main content area has a sidebar with navigation options and a central section for adding and searching users. Red callout boxes with numbers 1 through 5 highlight the specific steps mentioned in the text: 1. User profile dropdown arrow, 2. 'User management' menu item, 3. Search input field, 4. 'Find' button, and 5. Search results dropdown menu.

**Users**

**Add user**

Import users from Excel (copy & paste)

last name | first name | e-mail | user role | budget limit

Import

**Search area**

Search with name or e-mail address

Find

**Search results (70)**

25 entries

| User | User Role           | Budget Limit (€) | Active | Actions          |
|------|---------------------|------------------|--------|------------------|
|      | Info User           |                  | ✓      | Info Edit Delete |
|      | Buyer User EBC User |                  | ✓      | Info Edit Delete |

## 1.2 How to add a new user

To add a new user please do the following:

1. Click on the *arrow* next to your name
2. Click on *User management*
3. Click on the button *Add a user*
4. A new windows opens, where you can enter the new user data like names and e-mail address
5. Click on the button *Add* to add the new user

The screenshot shows the user management interface. At the top right, a user profile dropdown menu is open, with 'User management' highlighted (1). Below it, the 'Users' page is visible, featuring an 'Add user' button (3) and an 'Import users from Excel' section. A modal window titled 'Add a User' is open, showing an 'E-Mail' input field (4) and a 'Next' button (5). The interface includes a search bar, navigation tabs, and a sidebar with options like 'Company account information' and 'Addresses'.

New added users will receive an e-mail to set their password. Already existing users will be assigned to the selected company account.

If you would like to add many users at once, you can use the Excel file upload on the right. Therefore please create an Excel, copy the rows in the given order from it and paste them in the Excel Import field. Then just click on button *Import* for quick entry.

## 1.3 How to find delivery and invoice addresses

To find delivery and invoice addresses of your selected company, please do the following:

1. Click on the *arrow* next to your name
2. Click on *Company acc. management*
3. Click on *Addresses* on the left side

Here you find and search for all stored delivery and invoice addresses of this company account.

The screenshot shows the user interface with the following elements:

- Top navigation bar: ENGLISH, 16451, HELP, 8 NOTIFICATIONS, and a user profile icon (1).
- Search bar: Search item, mm/inch.
- Navigation menu: All Categories, Distributor Search, Cross-Reference, O-Ring Configurator, Simmerring® Selector, Xpress.
- Breadcrumbs: Home > Management > Addresses.
- Left sidebar: Company account information, Addresses (3), EBC Settings, Users, CSV Catalog.
- Main content area:
  - Delivery Addresses** section with a search bar and a table:
 

| Name   | City                          | ERP Reference | Favorite |
|--|-------------------------------|---------------|----------|
| EASY Test WE Nummer 1<br>EASY Str. 1           | 69469 EASY CITY<br>Germany    | 16451001      | ★        |
| EASY Test customer - 易于测试的客户<br>Easystraße 1   | 69469 EASY CITY<br>Germany    | 16451         | ☆        |
| EASY Test WE 004<br>1 EASY Street              | 69469 Weinheim<br>South Korea | 16451004      | ☆        |
| EASY Test WE Nummer 3 WE Preise                | 69469 EASY CITY3<br>Germany   | 16451003      | ☆        |
| EASY Test WE Nummer2 Werk6075<br>EASY Street 1 | 69469 EASY CITY<br>Germany    | 16451002      | ☆        |
  - Invoice Addresses** section with a search bar and a table:
 

| Name   | City                       | ERP Reference |
|--|----------------------------|---------------|
| EASY Test customer - 易于测试的客户<br>Easystraße 1 | 69469 EASY CITY<br>Germany | 16451         |

Default ship-to addresses will be displayed at the first place here (also in the cart and on product pages), if more than one is available.

You have the possibility to mark specific addresses as favorite ones to show them on top, too.

## 1.4 How to change app settings

To find your app settings please do the following:

1. Click on the *arrow* next to your name
2. Click on *Profile*
3. Click on button *Edit* in the App Settings area

The screenshot shows the user interface of the EASY system. At the top, there is a navigation bar with 'Profile' highlighted (1). A dropdown menu is open, showing 'Profile' (2), 'Company acc. management', 'User management', and 'Logout'. Below the navigation bar, the user is welcomed as 'Ylena Veith'. The page is divided into three main sections: 'Personal Information', 'Company account settings', and 'App Settings'. The 'App Settings' section has an 'Edit' button (3).

To change your app settings please do the following after entering your app settings area:

1. Use the check boxes or dropdown menus to change your app settings (like your personal interface mode, timezone or preferred measurement)
2. Click on button *Save* to save your changes

The screenshot shows the 'App Settings' form. It contains the following settings:

- User Interface Mode: Expert mode
- Timezone: UTC + 1:00 - Amsterdam, Berlin, Rome
- Date / time format: dd.MM.yyyy HH:mm:ss
- Preferred Measurement: Imperial
- Communication Language: English

At the bottom, there are 'Save' and 'Cancel' buttons.

## 1.5 How to manage my company account settings

To find your company account settings please do the following:

1. Click on the *arrow* next to your name
2. Click on *Company acc. management*
3. If you want to change some of your settings in this company account, use the checkboxes or dropdown menu in the “My settings in this company account” area
4. Click on button *Save* to save your changes

By scrolling down you may find further information of this company account and settings like order settings and currency format (only restricted changeable by administrators).

The screenshot displays the user interface for managing company account settings. At the top, there is a navigation bar with language options (ENGLISH), user information (16451 / DE16451\_60), and notification counts (8 NOTIFICATIONS). The main header includes the Freudenberg logo and a search bar. Below the header, there are navigation links for 'All Categories', 'Distributor Search', 'Competitor Interchange', 'O-Ring Calculator', 'Simmerring® Selector', and 'Xpress'. The breadcrumb trail shows 'Home > Management > Company account information'. On the left, a sidebar menu lists 'Company account information', 'Addresses', 'EBC Settings', 'Users', and 'CSV Catalog'. The main content area is titled 'My settings in this company account' and contains several settings:
 

- Receive E-Mail Notifications
- Receive Order Copy Mail
- Receive Order Confirmation Mail
- Receive RFQ Copy Mail
- Preferred Packaging Variant: Small pack (dropdown menu)
- A yellow 'Save' button.

 Below this, there are two sections: 'General Information' with fields for Company Number, Supplier Number (DE16451\_60), Company Name, and Sales Area (00609999); and 'Settings' with checkboxes for:
 

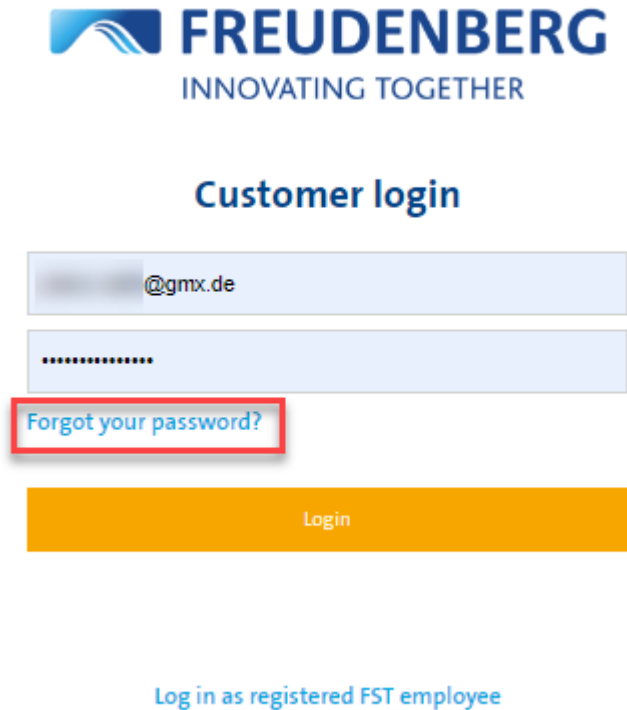
- Normal (NORD) orders allowed
- Bulk (ZOEX) order allowed
- Express (EXPO) order allowed

 Red circles 1, 2, 3, and 4 are overlaid on the image to indicate the steps: 1 points to the user profile icon, 2 points to the 'Company acc. management' option in the dropdown menu, 3 points to the notification checkboxes, and 4 points to the 'Save' button.



## 1.6 How to change your password

To change your password, please log out and use the password reset functionality on the login screen.



The screenshot shows the 'Customer login' page. At the top is the Freudenberg logo with the tagline 'INNOVATING TOGETHER'. Below the logo is the heading 'Customer login'. There are two input fields: the first contains a masked email address ending in '@gmx.de', and the second contains a masked password. A link labeled 'Forgot your password?' is highlighted with a red box. Below the input fields is an orange 'Login' button. At the bottom of the page, there is a link that says 'Log in as registered FST employee'.

## 2 PRODUCTS

Guides that describe item and product data search and how to find product availabilities and prices.

### 2.1 How to find an item

#### Product Search

To search for and find an item by using the product search, please do the following steps:

1. Click into the search field
2. You can optionally limit the search in advance to specific categories within which to search
3. You can optionally change metric to inch
4. Enter a search term e.g. product name with dimensions like o-ring 12.1 x 1.6 (of course you can directly enter a specific item number, too)
5. A preview of results will come up immediately, where you can click on an item or
6. Click on the matching product category or
7. Click on *Show all results* to show all results and precise these results with filters

The screenshot shows the search results for 'o-ring 12.1 x 1.6'. The search bar (1) contains the query. The search results (5) are displayed in a table with columns for product details and item numbers. A 'Show all results' button (7) is visible at the bottom right of the results list. The 'Matching product categories' (6) section shows 'O-Rings (15)'.

| Amount of products found: 15                        |  | No.      |   |
|---|--|----------|---|
| O-Rings   OR DHH   12.1 X 1.6 mm   80 FKM FP801801  |  | 67196493 | 🛒 |
| O-Rings   OR DHH   12.1 X 1.6 mm   90 NBR NB907101  |  | 67197359 | 🛒 |
| O-Rings   OR DHH   12.1 X 1.6 mm   70 EPDM EP707103 |  | 49461560 | 🛒 |
| O-Rings   OR DHH   12.1 X 1.6 mm   70 VMQ SI702714  |  | 67178974 | 🛒 |
| O-Rings   OR DHH   12.1 X 1.6 mm   70 NBR NB702822  |  | 49452666 | 🛒 |
| O-Rings   OR   12.1 X 1.6 mm   72 NBR 872           |  | 14452240 | 🛒 |
| O-Rings   OR DHH   12.1 X 1.6 mm   70 NBR NB702815  |  | 49445079 | 🛒 |
| O-Rings   OR   12.1 X 1.6 mm   70 EPDM 281          |  | 447037   | 🛒 |
| O-Rings   OR   12.1 X 1.6 mm   70 EPDM 331          |  | 49377577 | 🛒 |
| O-Rings   OR   12.1 X 1.6 mm   70 FKM 4403          |  | 448984   | 🛒 |

There are more items. Please specify your search for a more precise result.

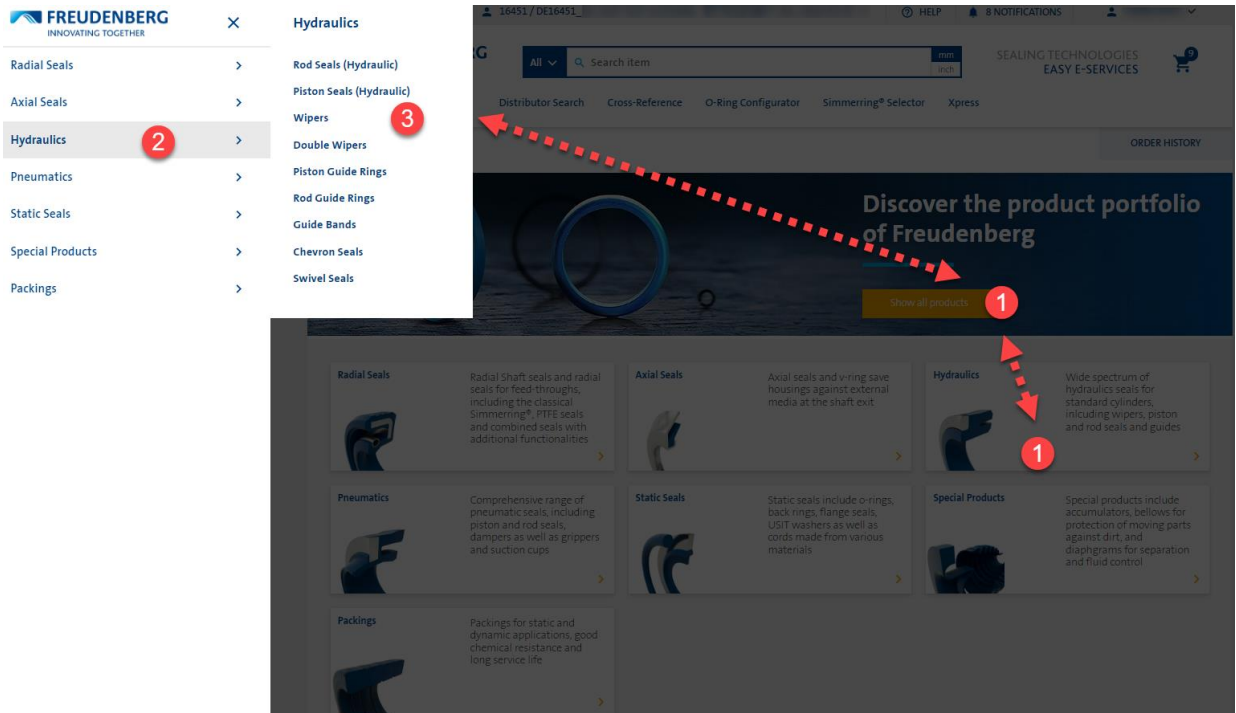
**Matching product categories**

- O-Rings (15)

## Category menu

Alternatively, you can click through the category menu to find an item:

1. Click on the *All Categories* button on the top or use the top-category area (or to get an overview of all categories, click on the *Show all products* button) or
2. Hover with your mouse over the top-categories and
3. Click on a product category to reach an overview page with all product designs of the clicked category




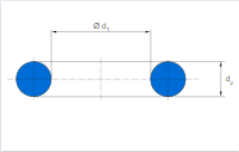
On a product category page you can then go to product design pages and use filters to narrow the results down.

## 2.2 How to narrow search results down

On a **product design page** you can use filters to narrow results down. Therefore please do the following steps:

1. Fill in the filters according to whose attributes you want to limit your search results (you can set a tolerance, if you want to see results in a certain range)
2. In addition to the filter attributes that are always displayed, you can also display extended filters
3. Region North America only: if you only want to see US standard sized (Inch) items in the result list, you can activate the toggle
4. Click on the *Apply Filter* button to narrow down the results according to your filter criteria

**O-Ring OR**
Go to O-Ring Calculator

**Description**

O-Rings are endless round sealing rings of circular cross section. They are mainly used to seal stationary machine components – static case – against fluid and gaseous media. In certain conditions, they can also be used as a dynamic sealing component for axial, rotating and oscillating movement.

Advantages

Downloads

Applications

- In order to cover the widest possible range of technical applications, O-Rings are supplied in various different material qualities.
- All catalogue materials for O-Rings are specified and certified.

**Filters** 1

Inner diameter (d<sub>1</sub>) [inch]

Cross section (d<sub>2</sub>) [inch]

AS dash number (AS-)

Color

Polymer

Material

Value

Value

Shore Hardness

Characteristic

Value

Off

Show only US standard sizes

Show more filters 2

Apply filter 4

**Results (11808)** Metric  Inch  25 entries

| Item no. | Material    | LEGACY IT.     | d1 [inch] | d2 [inch] | Color | Norms | AS- | Dir | Stock      | Min.pr./100                 |
|----------|-------------|----------------|-----------|-----------|-------|-------|-----|-----|------------|-----------------------------|
| 49009684 | 70 EPDM 291 | AS568-132 E291 | 1.737     | 0.1031    |       |       |     |     | ● 3240 PCE | Request price min. 50.00 \$ |
| 49023897 | 72 NBR 872  |                |           |           |       |       |     |     | ● -        | Request price min. 50.00 \$ |

If you have searched for items via the product search at the top of the page and clicked on button *Show all results* in the overlay (step 6 in chapter 2.1), you can use the **search results page** to narrow your search results down, too:

**Search results for "or 10 x 3" ( 34 hits )**





**Filters**

Category: O-Rings  Brand:  Inner diameter (d<sub>1</sub>) [mm]: Value +/- 0%  Cross section (d<sub>2</sub>) [mm]: Value +/- 0%  Color:  Design:

Polymer:  Material:  Shore Hardness: Value +/- 0%

[Apply filter](#)

**Results (34)** 25 entries

| Item no.   | Design | Material           | d1 [mm] | d2 [mm] | Color | Brand       | Stock     | Min.pr./100            |   |
|--|--------|--------------------|---------|---------|-------|-------------|-----------|------------------------|---|
|  67008463  | OR DHH | 90 NBR<br>NB902803 | 10      | 3       | Black | Dichtomatik | 30643 PCE | 1,07 €<br>min. 10,00 € |   |
|  49493868 | OR DHH | 80 NBR<br>S1OR81NB | 10      | 3       | Black | Dichtomatik | 53930 PCE | 0,85 €<br>min. 10,00 € |  |

## 2.3 How to use the product details page

Since end of January 2024 there is a new version of the product details pages, where you can still find all details about an item, but in an improved way.

These are the main changes and advantages of the new page structure:

- Faster response time, immediate price and availability calculation based on the quantity entered
- More user-friendly guidance through the product selection and add-to-cart process
- More/better guidance to get a valid/orderable quantity
- Direct view of important price and availability information (no longer hidden behind extra clicks or covered by pop-ups)
- Information on item variants and successors in one overview
- No more duplicate information


The product details page is structured in three sections:

- (1) Details about the item (inclusive clickable variants and successor overview, if available)
- (2) Availability & Pricing information (please enter a quantity to get tailored availability and price information)
- (3) Dimensions & Installation sketch (inclusive additional product attributes and the possibility to open the installation sketch in a bigger view)

### Simmerring® | BAUMSL | 47 X 65 X 0 X 10 X 7 mm | 75 FKM 585

BAU3SLX2 47,0X 65,0X 10,0 585

#### Details



|                    |  |
|--------------------|--|
| FST Item no.       |  |
| Status             | Active / Series  |
| Replenishment time | 113 days   |
| Successor item     | -  |
| Variant            | Industry Pack (40 PCE) <span style="border: 1px solid red; border-radius: 50%; padding: 2px;">1</span>   |
| Net Weight         | 29.5 GRM   |
| Packaging          | 40 PCE   |
| Country of Origin  | Czechia  |
| HS-Code            | 84879090   |
| Brand              | Freudenberg  |
| Material           | 75 FKM 585   |
| Downloads          | <ul style="list-style-type: none"> <li><a href="#">Material datasheet (pdf)</a></li> <li><a href="#">CAD Model</a></li> <li><a href="#">Product datasheet (pdf)</a></li> </ul> |

#### Availability & Pricing

Stock  
600 PCE

Quantity 2  Availability checked for

Minimum: 40 Multiple: 40 Min. position value 10,00 €

✔ 80 PCE available on 29.1.2024

Price per PCE 12,94 €  
Price per 100 PCE 1.293,68 €

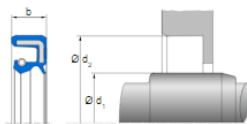
**Price total 1.034,94 €**

Request quote
Buy

#### Price Scales

| Quantity  | Price/100                             | Rec. SP/100 | Price/1 |
|-----------|---------------------------------------|-------------|---------|
| 50 PCE    | 1.293,68 €                            | 1.724,92 €  | 12,94 € |
| 100 PCE   | 1.195,29 €                            | 1.593,72 €  | 11,95 € |
| 200 PCE   | 1.067,75 €                            | 1.423,66 €  | 10,68 € |
| 500 PCE   | 921,98 €                              | 1.229,31 €  | 9,22 €  |
| 1000 PCE  | 790,79 €                              | 1.054,39 €  | 7,91 €  |
| >1000 PCE | order without price / request a quote |             |         |

#### Dimensions & Installation



Metric  Inch

Inner diameter (d<sub>1</sub>) 47 mm  
Outer Diameter (d<sub>2</sub>) 65 mm  
Seal width (b) 10 mm

3

Click on image to get a more detailed view

#### Additional Attributes

ROHS  
Please contact FST sales representative for ROHS compliance confirmation.

## 2.4 How to find product data sheets

To find and download product or material data sheets of specific items, please do the following steps:

1. Search for an item (via product search or category menu) and enter a product details page
2. On product details pages you will find a “Downloads” section with available data sheets of this item
3. Click on the relevant document (PDF file)

The document will be opened in a new window of your browser and can be saved if required.

At this point you can find CAD models, too.

The screenshot shows the product details page for O-Rings | OR DHH | 10 X 3 mm | 90 NBR NB902803. The page is divided into several sections:

- Navigation:** A top navigation bar with a menu icon, 'All Categories' (1), a search bar with 'Start typing e.g. o-ring 10x3' (1), and unit selection (mm/inch).
- Product Title:** 'O-Rings | OR DHH | 10 X 3 mm | 90 NBR NB902803' and 'DICH TOMATIK O-Ring | 10 X 3 mm | 90 NBR NB902803 Black | ISO 3601 B/N (Att. A)'. The Dichtomatik logo is also present.
- Details:** A section with a product image and a list of attributes:
  - FST Item no. (blurred)
  - Legacy item no. 8463
  - Status Active / Series
  - Successor item -
  - Variant (1 PCE)
  - Net Weight 0.37 GRM
  - Packaging 1 PCE
  - Country of Origin China
  - HS-Code 40169300
  - REACH Material not affected by REACH
  - Brand Dichtomatik
  - Material 90 NBR NB902803
  - Downloads (2)
    - Material datasheet (pdf) (3)
    - Other (pdf)
    - Product datasheet (pdf)
- Availability & Pricing:**
  - Stock 30643 PCE
  - Quantity input field (Type quantity)
  - Availability checked for 15.12.2023
  - Buttons: Buy, Request quote
- Price Scales:** A table showing prices for various quantities.
 

| Quantity | Price/100 | Rec. SP/100 | Price/1 |
|----------|-----------|-------------|---------|
| 1 PCE    | 19,00 €   | 25,00 €     | 0,19 €  |
| 2 PCE    | 18,50 €   | 25,00 €     | 0,19 €  |
| 5 PCE    | 9,60 €    | 12,80 €     | 0,10 €  |
| 10 PCE   | 9,40 €    | 12,60 €     | 0,09 €  |
| 20 PCE   | 7,40 €    | 9,90 €      | 0,07 €  |
| 25 PCE   | 7,44 €    | 9,92 €      | 0,07 €  |
| 50 PCE   | 5,32 €    | 7,10 €      | 0,05 €  |
| 100 PCE  | 3,55 €    | 4,74 €      | 0,04 €  |
| 200 PCE  | 2,54 €    | 3,38 €      | 0,03 €  |
| 250 PCE  | 2,54 €    | 3,38 €      | 0,03 €  |
| 500 PCE  | 1,76 €    | 2,35 €      | 0,02 €  |
| 1000 PCE | 1,61 €    | 2,15 €      | 0,02 €  |
| 2500 PCE | 1,38 €    | 1,84 €      | 0,01 €  |
- Dimensions & Installation:** A diagram showing the inner diameter (d<sub>1</sub>) and cross-section (d<sub>2</sub>) of the O-ring. A toggle switch allows switching between Metric and Inch units.
  - Inner diameter (d<sub>1</sub>) 10 mm
  - Cross section (d<sub>2</sub>) 3 mm
  - Color Black
- Additional Attributes:** ROHS COMPLIANT.

On product design pages (e.g. BAUMSL), you can find design data sheets, too (behind the tab “Downloads”):

Home > Category > BAUMSL ORDER HISTORY

## BAUMSL | SIMMERRING® BAUMSL



### Description

Standard types according to DIN 3760 with outer elastomer sleeve and spring-loaded fluorine rubber sealing lip for high thermal and chemical requirements. Available with or without additional dust lip to protect against light to medium levels of exterior soiling.

Advantages Applications Downloads

Product datasheet



## 2.5 How to find product availabilities

### Result list

To view and find product availabilities you need to be logged in. Then please search for an item via the product search or category menu.

You can find the availability of products on the right side of product result lists and on every product details page. For a quick overview of the product details and more detailed availability information or to add an item to your cart you can click on the cart symbols on the right.

**Results (1490)** Metric  Inch 25 entries

| Item no. | Material                               | LEGACY IT... | d1 [mm] | d2 [mm] | b [mm] | Stock    | Min.pr./100                 |
|----------|--|--------------|---------|---------|--------|----------|-----------------------------|
| 522790   | 75 FKM 585                             | 45X80X1...   | 45      | 80      | 10     | ● -      | Request price min. 50,00 \$ |
| 478568   | 72 NBR 902                             |              | 140     | 170     | 15     | ● 54 PCE | Request price min. 50,00 \$ |
| 40413851 | 72 ACRYLNIT... BUTADIEN-KAUTSCH... 902 | 260X290...   | 260     | 290     | 20     | ● -      | Request price min. 50,00 \$ |

**Simmerring® | BASL | 180 X 215 X 0 X 16 X 0 mm | 75 FKM 585**

**Details**

FST Item no. 392790  
 Status Active / Series  
 Replenishment time 113 days  
 Successor item -  
 Variant Industry Pack (20 PCE)  
 Net Weight 245 GRM  
 Packaging 20 PCE  
 Country of Origin Czechia  
 HS-Code 84879090  
 Brand Freudenberg  
 Material 75 FKM 585  
 Downloads [Material datasheet \(pdf\)](#), [Product datasheet \(pdf\)](#), [CAD Model](#)

**Availability & Pricing**

Stock 20 PCE

Quantity  Availability checked for

Minimum: 20 Multiple: 20 Min. position value 10,00 €

[Request quote](#) [Buy](#)

**Price Scales**

| Quantity | Price/100                             | Rec. SP/100 | Price/1 |
|----------|---------------------------------------|-------------|---------|
| 20 PCE   | 7.679,90 €                            | 10.239,90 € | 76,80 € |
| 25 PCE   | 7.679,92 €                            | 10.239,92 € | 76,80 € |
| 50 PCE   | 6.990,70 €                            | 9.320,94 €  | 69,91 € |
| 100 PCE  | 6.459,01 €                            | 8.612,02 €  | 64,59 € |
| 200 PCE  | 5.769,79 €                            | 7.693,06 €  | 57,70 € |
| >200 PCE | order without price / request a quote |             |         |

40413579 Successor item: 72 NBR 902 42 62 8 ● 445 PCE 519,40 € min. 10,00 €

### Product details page (detailed availability information)


For more detailed product availability information you can also enter a product details page (either by clicking on the item number in a product result list or by searching an item with the item number).

There you'll find an "Availability & Pricing" area on the right side with information like warehouse and stock. Please enter a quantity.

#### Simmerring® | BASL | 68 X 87 X 0 X 8 X 0 mm | 72 NBR 902

Radial Shaft Seal - Simmerring® BASL with spring | DIN 3760 Type AS | BASL | 68 X 87 X 8 / 0 mm | 72 NBR 902

#### Details



|                    |   |
|--------------------|---|
| FST Item no.       | 40413588  |
| Status             | Active / Series   |
| Replenishment time | 57 days   |
| Successor item     | -   |
| Variant            | Small Pack (5 PCE)  |
| Net Weight         | 36 GRM  |
| Packaging          | 5 PCE   |
| Country of Origin  | Czechia   |
| HS-Code            | 84879090  |
| REACH              | Material not affected by REACH  |
| Brand              | Freudenberg   |
| Material           | 72 NBR 902  |
| Downloads          | <ul style="list-style-type: none"> <li>• <a href="#">Material datasheet (pdf)</a></li> <li>• <a href="#">Product datasheet (pdf)</a></li> </ul> |

#### Availability & Pricing

Stock  
**200 PCE**

Quantity  Availability checked for

Minimum: 5 Multiple: 5 Min. position value 10,00 €

✔ 10 PCE available on 29.1.2024

Price per PCE 10,20 €  
Price per 100 PCE 1.019,50 €

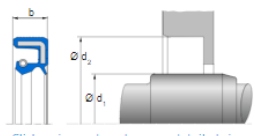
**Price total 101,95 €**

Request quote
Buy

#### Price Scales

| Quantity | Price/100                             | Rec. SP/100 | Price/1 |
|----------|---------------------------------------|-------------|---------|
| 5 PCE    | 1.019,40 €                            | 1.359,20 €  | 10,19 € |
| 10 PCE   | 1.019,50 €                            | 1.359,30 €  | 10,20 € |
| 20 PCE   | 914,00 €                              | 1.218,65 €  | 9,14 €  |
| 25 PCE   | 913,96 €                              | 1.218,64 €  | 9,14 €  |
| 50 PCE   | 831,96 €                              | 1.109,28 €  | 8,32 €  |
| 100 PCE  | 768,69 €                              | 1.024,92 €  | 7,69 €  |
| 200 PCE  | 686,66 €                              | 915,55 €    | 6,87 €  |
| 500 PCE  | 592,92 €                              | 790,56 €    | 5,93 €  |
| >500 PCE | order without price / request a quote |             |         |

#### Dimensions & Installation



Metric  Inch

Inner diameter (d<sub>1</sub>) **68 mm**

Outer Diameter (d<sub>2</sub>) **87 mm**

Seal width (b) **8 mm**

[Click on image to get a more detailed view](#)

#### Additional Attributes

ROHS  
Please contact FST sales representative for ROHS compliance confirmation.

**Alternative plant check (currently only for region North America!)**

If an item is available in more than one warehouse, you have the opportunity in the cart and in buy boxes on product detail pages or result lists to see the default and the alternative warehouses and to change the warehouse if required.

On buy boxes and product details pages directly viewable:

**Simmerring® | BAUM | 140 X 170 X 0 X 15 X 14 mm | 72 NBR 902**

BAU7X2 140,0X 170,0X 15,0 902

**Details**

FST Item no. 478568  
 Status Active / Series  
 Replenishment time 191 days  
 Successor item -  
 Variant Industry Pack (20 PCE)  
 Net Weight 172 GRM  
 Packaging 20 PCE  
 Country of Origin Czechia  
 HS-Code 4016930000  
 REACH SVHC candidate  
 Brand Freudenberg  
 Material 72 NBR 902  
 Downloads  
 • Material datasheet (pdf)  
 • Product datasheet (pdf)

**Availability & Pricing**

Stock information  
 Change warehouse by selecting another one

Milan-OH, US\*: 54 PCE  
 20 available on 29.1.2024

FST, DE: 0 PCE  
 0 available on 29.1.2024  
 20 available on 27.2.2024

\*Default Warehouse

Quantity: 20  
 Availability checked for: 29.01.2024  
 Minimum: 20 Multiple: 20 Min. position value: 50.00 \$

20 PCE available on 29.1.2024

Price per PCE -  
 Price per 100 PCE -  
 Price total -

No online pricing available. You can still buy this product or alternatively request a quote.

Request quote Buy

In the cart please expand the cart position details and click on “Change” to open a new window where you can see the alternative plants.

2 O-Ring Simriz | AS568 # -169 | 7487 X 0103 in | 190,170 X 2,616 mm | 75 SIMRIZ 495 Black >

ITEM NO.: 49458630

|                   |                                |                    |              |                     |              |  |
|-------------------|--------------------------------|--------------------|--------------|---------------------|--------------|--|
| STATUS            | Active / Series                | QUANTITY           | 1            | PRICE PER 100 PCE   | 23.988.00 \$ | <input type="checkbox"/> Request quote |
| VARIANT           | (1 PCE)                        | REQUESTED DATE     | 29.01.2024 ✓ | PRICE PER PCE       | 239.88 \$    | 1 PCE 239.88 \$                        |
| COUNTRY OF ORIGIN | United States                  | EXPECTED PRICE/100 | -            | MIN. POSITION VALUE | 50.00 \$     | <b>Position Total</b> 239.88 \$        |
| HS-CODE           | 3926904500                     |                    |              |                     |              |  |
| REACH             | Material not affected by REACH |                    |              |                     |              |  |

OLD ITEM NO. 62A5568-169 52495  
 BRAND Freudenberg  
 ROHS COMPLIANT

WAREHOUSE (Change) Santa Ana-CA, US  
 STOCK 13 PCE  
 INSPECTION CERT. -

POSITION NOTE

Show less details ^

There you can check stocks, select another warehouse and save your selection:

**Availabilities per Warehouse**

QUANTITY: 1 AVAILABILITY DATE: 20.01.2023 Reload

| Warehouse        | Stock | In stock from | Quantity |
|------------------|-------|---------------|----------|
| Shakopee-MN, US* | 192   | 20.01.2023    | 1 PC     |
| Houston-TX, US   | 0     | 20.01.2023    | -        |
| Houston-TX, US   | 0     | 08.02.2023    | 1 PC     |
| Durham-NC, US    | 0     | 20.01.2023    | -        |
| Durham-NC, US    | 0     | 07.02.2023    | 1 PC     |

\*Default Warehouse

Ok

## 2.6 How to find product prices

### Product prices

To view and find product prices you need to be logged in and have appropriate right. Then please search for an item via the product search or category menu. You can find available price information on the right side of product result lists and on every product details page. For a quick overview of the product details and more detailed availability information or to add an item to your cart you can click on the cart symbols on the right.

Results (1490) Metric  Inch 25 entries

| Item no. | Material                               | LEGACY IT... | d1 [mm] | d2 [mm] | b [mm] | Stock  | Min.pr./100                 |  |
|----------|--|--------------|---------|---------|--------|--------|-----------------------------|--|
| 522790   | 75 FKM 585                             | 45X80X1...   | 45      | 80      | 10     | -      | Request price min. 50.00 \$ |  |
| 478568   | 72 NBR 902                             |              | 140     | 170     | 15     | 54 PCE | Request price min. 50.00 \$ |  |
| 40413851 | 72 ACRYLNIT... BUTADIEN-KAUTSCH... 902 | 260X290...   | 260     | 290     | 20     | -      | Request price min. 50.00 \$ |  |

### Price scales


To view price scales you need to enter a product details page (either by clicking on the item number in a product result list or by searching an item with the item number) or click on the cart symbol in product lists to open the buy box.

There you'll find a "Price Scales" area on the right.

#### Simmerring® | BASL | 68 X 87 X 0 X 8 X 0 mm | 72 NBR 902

Radial Shaft Seal - Simmerring® BASL with spring | DIN 3760 Type AS | BASL | 68 X 87 X 8 / 0 mm | 72 NBR 902

#### Details



|                    |   |
|--------------------|---|
| FST Item no.       | 40413588  |
| Status             | Active / Series   |
| Replenishment time | 57 days   |
| Successor item     | -   |
| Variant            | Small Pack (5 PCE)  |
| Net Weight         | 36 GRM  |
| Packaging          | 5 PCE   |
| Country of Origin  | Czechia   |
| HS-Code            | 84879090  |
| REACH              | Material not affected by REACH  |
| Brand              | Freudenberg   |
| Material           | 72 NBR 902  |
| Downloads          | <a href="#">Material datasheet (pdf)</a><br><a href="#">Product datasheet (pdf)</a> |

#### Availability & Pricing

Stock: 200 PCE

Quantity:  Availability checked for: 29.01.2024

Minimum: 5 Multiple: 5 Min. position value: 10.00 €

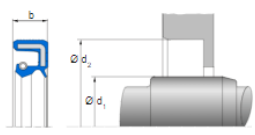
✔ 10 PCE available on 29.1.2024

Price per PCE: 10,20 €  
Price per 100 PCE: 1.019,50 €

**Price total: 101,95 €**

[Request quote](#) [Buy](#)

#### Dimensions & Installation



|                                  |       |
|----------------------------------|-------|
| Inner diameter (d <sub>1</sub> ) | 68 mm |
| Outer Diameter (d <sub>2</sub> ) | 87 mm |
| Seal width (b)                   | 8 mm  |

Click on image to get a more detailed view

#### Additional Attributes

ROHS  
Please contact FST sales representative for ROHS compliance confirmation.

#### Price Scales

| Quantity | Price/100                             | Rec. SP/100 | Price/1 |
|----------|---------------------------------------|-------------|---------|
| 5 PCE    | 1.019,40 €                            | 1.359,20 €  | 10,19 € |
| 10 PCE   | 1.019,50 €                            | 1.359,30 €  | 10,20 € |
| 20 PCE   | 914,00 €                              | 1.218,65 €  | 9,14 €  |
| 25 PCE   | 913,96 €                              | 1.218,64 €  | 9,14 €  |
| 50 PCE   | 831,96 €                              | 1.109,28 €  | 8,32 €  |
| 100 PCE  | 768,69 €                              | 1.024,92 €  | 7,69 €  |
| 200 PCE  | 686,66 €                              | 915,55 €    | 6,87 €  |
| 500 PCE  | 592,92 €                              | 790,56 €    | 5,93 €  |
| >500 PCE | order without price / request a quote |             |         |

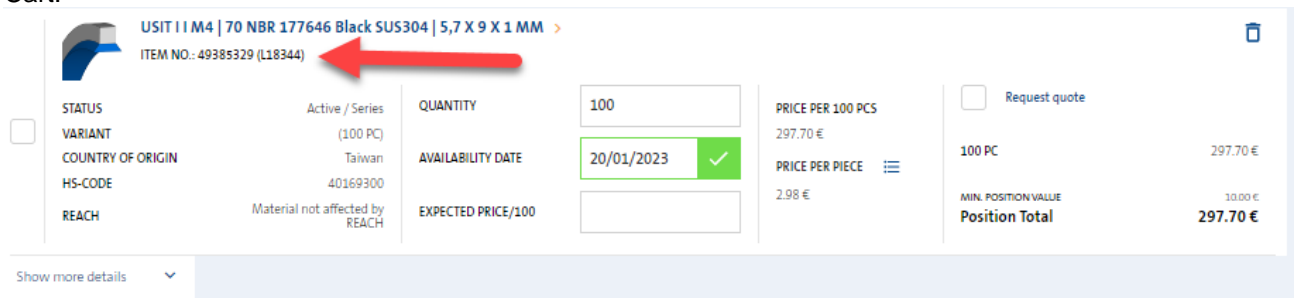
Additionally you will find price scales after adding a product to your cart in your cart, too.


## 2.7 How to use my own item numbers

Some customers use their own item numbers. EASY can translate this data as soon as the customer-material-info record is maintained in SAP (VD53).

In case your own item numbers are maintained in our ERP system, you will be able to search with your own item numbers within the platform (that includes also adding items with your own item numbers to your cart via the cart's "Add item" and "Excel Import" area). You will find your own item number next to the FST item number:

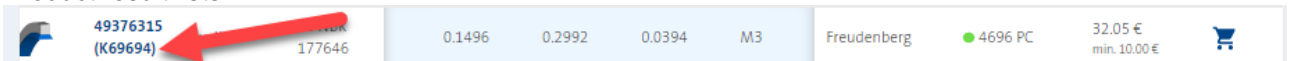
Cart:





|  |   |
|--|---|
|  <b>USIT I I M4   70 NBR 177646 Black SUS304   5,7 X 9 X 1 MM</b> > <span style="float: right;">🗑️</span> |   |
| ITEM NO.: 49385329 (L18344) <span style="color: red; font-size: 2em;">←</span>   |   |
| <input type="checkbox"/> STATUS<br><input type="checkbox"/> VARIANT<br>COUNTRY OF ORIGIN<br>HS-CODE<br>REACH   | Active / Series<br>(100 PC)<br>Taiwan<br>40169300<br>Material not affected by REACH |
| QUANTITY   | 100   |
| AVAILABILITY DATE  | 20/01/2023 <span style="color: green; font-size: 1.5em;">✓</span>                   |
| EXPECTED PRICE/100   |   |
| PRICE PER 100 PCS  | 297.70 €  |
| PRICE PER PIECE  | 2.98 €  |
| <input type="checkbox"/> Request quote   |   |
| 100 PC   | 297.70 €  |
| MIN. POSITION VALUE  | 10.00 €   |
| <b>Position Total</b>  | <b>297.70 €</b>   |

Show more details ▾

Product result lists:



|  |        |        |        |        |    |             |           |                         |   |
|--|--------|--------|--------|--------|----|-------------|-----------|-------------------------|---|
|  <b>49376315</b><br>(K69694) <span style="color: red; font-size: 2em;">←</span> | 177646 | 0.1496 | 0.2992 | 0.0394 | M3 | Freudenberg | ● 4696 PC | 32.05 €<br>min. 10.00 € |  |
|--|--------|--------|--------|--------|----|-------------|-----------|-------------------------|---|

## 3 PURCHASING

Guides that describe purchasing processes and cart functionalities.

### 3.1 How to add items to cart

#### Add item

To add single items to your cart, please do the following steps:

1. Go to your cart by clicking the *cart symbol* at the top
2. In the area "Add item" enter the item number of the required item (optionally you can fill in the other fields, too) and decide, if you want to enter FST or your own item numbers
3. Click on the *Add* button

This item will then be added to your cart below.

The screenshot displays the 'Cart' page with the following elements:

- Header:** Includes the Freudenberg logo, a search bar with 'Start typing e.g. o-ring 10x3', and navigation links like 'All Categories', 'Distributor Search', 'Competitor Interchange', 'O-Ring Calculator', 'Simmerring® Selector', and 'Xpress'. A shopping cart icon with '38' items and a '1' notification badge is in the top right.
- Cart Section:** Titled 'Cart', it features an 'ORDER HISTORY' dropdown menu (highlighted with a red box) and an 'Expert mode' dropdown menu.
- Add item section:** Contains fields for 'Item no.' (49340695, marked with a red circle '2'), 'Quantity' (50), and 'Requested date' (29.01.2024). There are also checkboxes for 'Use own item no.' and 'Table has headlines'. A red circle '3' is placed over the 'Add' button.
- Excel Import section:** Includes a text area for pasting Excel content and a 'Start import & add' button.
- Your Cart Summary:** Shows 'TOTAL ORDER LINES: 1' and 'TOTAL ORDER VALUE: 3,614,15 €', with a 'Continue to check' button.

This option is only available in the "Expert mode".

## Excel Import

To add many items to your cart with the help of the Excel Import, please do the following steps:

1. Go to your cart by clicking the *cart symbol* at the top
2. Create a table in Excel with the following columns:  
item no. and quantity (required);  
requested date, position note, expected price/100, own position number (optional)
3. Copy and paste the contents from your Excel table in this field in the right order
4. If your table has headlines, please tick the corresponding checkbox
5. If you want to use your own item numbers, please tick the corresponding checkbox
6. Click on the *Start Import & add* button

These items will then be added to your cart below. If needed you can download an Excel template behind the blue question mark.

The screenshot shows the Freudenberg EASY E-SERVICES website interface. At the top, there is a search bar with the text "Start typing e.g. o-ring 10x3" and a unit selector (mm/inch). Below the search bar is a navigation menu with options like "All Categories", "Distributor Search", "Competitor Interchange", "O-Ring Calculator", "Simmerring® Selector", and "Xpress". The main content area is titled "Cart" and features an "Expert mode" dropdown menu. The "Excel Import" section is highlighted with red circles and numbers 1 through 6, indicating the steps for adding items via Excel. The "Add item" section on the left shows fields for item number, quantity, and requested date. The "Your Cart" section at the bottom displays the total order lines (1) and total order value (3.614,15 €), along with a "Continue to check" button.

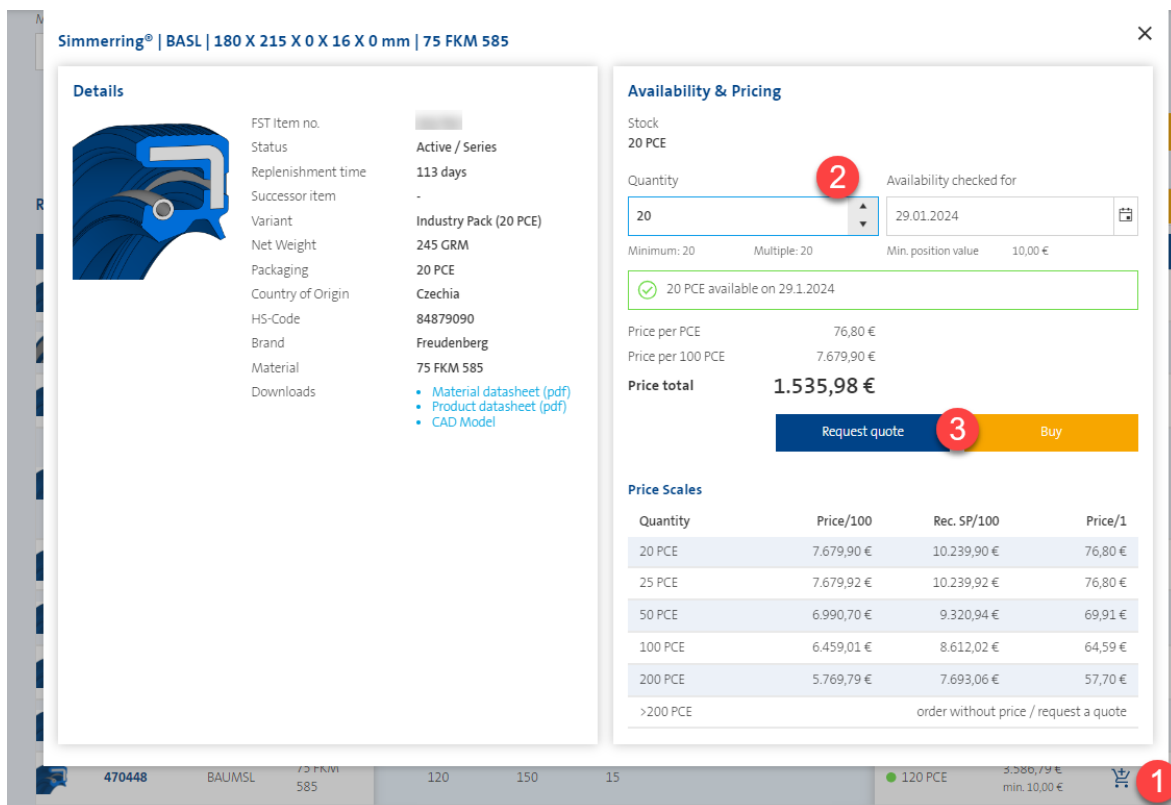
This option is only available in the “Expert mode”.

## Product list

To add items to your cart with the help of product lists, please do the following after searching for an item:


1. Click on the *cart symbol* on the right of the item you want to add to your cart
2. Enter a quantity and optionally change the availability date in the pop-up
3. Click on one of the buttons to add this item to your cart for ordering or requesting

The item will then be added to your cart.



**Simmerring® | BASL | 180 X 215 X 0 X 16 X 0 mm | 75 FKM 585**

**Details**



FST Item no.   
 Status **Active / Series**   
 Replenishment time **113 days**   
 Successor item **-**   
 Variant **Industry Pack (20 PCE)**   
 Net Weight **245 GRM**   
 Packaging **20 PCE**   
 Country of Origin **Czechia**   
 HS-Code **84879090**   
 Brand **Freudenberg**   
 Material **75 FKM 585**   
 Downloads   

- [Material datasheet \(pdf\)](#)
- [Product datasheet \(pdf\)](#)
- [CAD Model](#)

**Availability & Pricing**

Stock **20 PCE**

Quantity **20** (2) Availability checked for **29.01.2024**

Minimum: 20 Multiple: 20 Min. position value 10,00 €

✓ 20 PCE available on 29.1.2024

Price per PCE 76,80 €   
 Price per 100 PCE 7.679,90 €

**Price total 1.535,98 €**

**Request quote** (3) **Buy**

**Price Scales**

| Quantity | Price/100                             | Rec. SP/100 | Price/1 |
|----------|---------------------------------------|-------------|---------|
| 20 PCE   | 7.679,90 €                            | 10.239,90 € | 76,80 € |
| 25 PCE   | 7.679,92 €                            | 10.239,92 € | 76,80 € |
| 50 PCE   | 6.990,70 €                            | 9.320,94 €  | 69,91 € |
| 100 PCE  | 6.459,01 €                            | 8.612,02 €  | 64,59 € |
| 200 PCE  | 5.769,79 €                            | 7.693,06 €  | 57,70 € |
| >200 PCE | order without price / request a quote |             |         |

470448 BAUMSL 75 FKM 585 120 150 15 120 PCE 3.080,79 € min.10,00 € **1**



## 3.2 How to download cart items

The platform offers the functionality to download your cart in a PDF and an Excel file.

To download your cart items, please do the following steps after entering your cart:

1. Tick the checkboxes of all items you want to download
2. Click on the *PDF or Excel file symbol*

**Your Cart** TOTAL ORDER LINES 12  
TOTAL ORDER VALUE 2.693,04 € [Next](#)

1
2

Select all

|                                     |   |   |                                 |  |
|-------------------------------------|---|---|---------------------------------|--|
| <input checked="" type="checkbox"/> | <b>1 Radial Shaft Seal - Simmerring® BAUMSL with spring   DIN 3760 Type AS   BAUM2SLX7   18 X 40 X 7 / 0 mm   75 FKM 585</b> <span style="float: right;">🗑️</span><br><small>ITEM NO.: 49498248</small> | QUANTITY <input type="text" value="5"/>   | PRICE PER 100 PCS<br>1.108,40 € | <input type="checkbox"/> Request quote                                       |
|                                     | STATUS Active / Series<br>VARIANT (Change) Small Pack (5 PCE)<br>COUNTRY OF ORIGIN Czechia<br>HS-CODE 84879090  | REQUESTED DATE <input type="text" value="25/08/2023"/> <span style="color: red;">!</span><br>Not available for requested date. ↑<br>EXPECTED PRICE/100 <input type="text" value="-"/>   | PRICE PER PIECE<br>11,08 €      | 5 PC 55,42 €<br>MIN. POSITION VALUE 10,00 €<br><b>Position Total 55,42 €</b> |
| Show more details                   |   |   |                                 |  |
| <input checked="" type="checkbox"/> | <b>2 Radial Shaft Seal - Simmerring® BAUMSL with spring   DIN 3760 Type AS   BAUM2SLX7   18 X 40 X 7 / 0 mm   75 FKM 585</b> <span style="float: right;">🗑️</span><br><small>ITEM NO.: 49498248</small> | QUANTITY <input type="text" value="5"/>   | PRICE PER 100 PCS<br>1.108,40 € | <input type="checkbox"/> Request quote                                       |
|                                     | STATUS Active / Series<br>VARIANT (Change) Small Pack (5 PCE)<br>COUNTRY OF ORIGIN Czechia<br>HS-CODE 84879090  | REQUESTED DATE <input type="text" value="25/08/2023"/> <span style="color: green;">!</span><br>Not available for requested date. ↑<br>EXPECTED PRICE/100 <input type="text" value="-"/> | PRICE PER PIECE<br>11,08 €      | 5 PC 55,42 €<br>MIN. POSITION VALUE 10,00 €<br><b>Position Total 55,42 €</b> |
| Show more details                   |   |   |                                 |  |

The corresponding file will be downloaded and can be opened and saved on your computer.

## 3.3 How to create an order

### Create an order

To create an order, please do the following steps after you added items with required quantity and availability date to your cart:

1. Click on the *cart symbol* to enter your cart
2. Tick the check box on the left side for all items to be included in the order
3. Click on *Continue* button to get on the checkout page

The screenshot shows the 'Cart' page in Expert mode. It features two main sections for adding items: 'Add item' and 'Excel Import'. The 'Add item' section includes fields for Item no., Quantity, Requested date, Position note, and Exp. Price/100. The 'Excel Import' section allows users to copy and paste content from an Excel file, with a 'Start Import & add' button. Below these sections is the 'Your Cart' summary, which displays the total order lines (2) and total order value (3,640.59 €). A 'Continue to check' button is prominently displayed. The cart items table shows a single item: '1 Radial Shaft Seal - Simmerring® BAUM with spring | DIN 3760 Type A | BAU3X2 | 28 X 52 X 10 / 7 mm | 72 NBR 902'. The table includes columns for STATUS, VARIANT, COUNTRY OF ORIGIN, HS-CODE, REACH, QUANTITY, REQUESTED DATE, EXPECTED PRICE/100, PROFORMA PRICE/100, PRICE PER 100 PCE, PRICE PER PCE, and a 'Request quote' checkbox. A 'Position Total' of 26,44 € is also shown.

At the bottom of your cart (in the Expert mode) you will find your delivery and invoice address(es). If there is more than one delivery address available, your default address is preselected (but can be changed manually).

### Submit an order

To submit your order, please do the following on the new opened Checkout page:

1. Select a delivery option
2. Click on *Order now* button

You can optionally enter an order reference here, too.

## Checkout

### Partner Information

|  |   |  |
|--|---|--|
| <p><b>Delivery Address</b></p> <p><b>EASY Test WE Nummer 1</b><br/>EASY Str. 1<br/>69469 EASY CITY<br/>Germany</p> | <p><b>Invoice Address</b></p> <p><b>EASY Test customer - 易于测试的客户</b><br/>Easystraße 1<br/>69469 EASY CITY<br/>Germany</p> | <p><b>Order settings</b></p> <p>BULK ORDER Inactive<br/>CUSTOMER ORDER NO. -<br/>ORDER NOTES -</p> |
|--|---|--|


TOTAL ORDER LINES 1  
TOTAL ORDER VALUE 26,44 €

Order now **2**

### These items will be ordered

#### Order 1: FST Germany

Order 1 reference: 1234

|   |   |  |
|---|---|--|
| 1   |  <p><b>Radial Shaft Seal - Simmerring® BAUM with spring   DIN 3760 Type A   BAU3X2   28 X 52 X 10 / 7 mm   72 NBR 902</b><br/>ITEM NO.: 49369178</p> | <p>S PC 26,44 €</p> <p><b>Position Total 26,44 €</b></p>           |
| <p>REQUESTED DATE 16/06/2023<br/>QUANTITY 5</p>   |   | <p>STOCK SCHEDULE S ST   16/06/2023</p>                            |
| <p>Standard   2-4 days delivery   - fee</p> <p><b>Standard   2-4 days delivery   - fee</b></p> <p>Next Day   1 day delivery   €9.00 fee</p> <p>Next Day 12:00   1 day delivery   €22.00 fee</p> |   |  |
| <p>TOTAL ORDER VALUE 26,44 €</p>  |   | <p>Order 1 incl. delivery fee: <b>26,44 €</b></p> <p>Order now</p> |

Your selected items will then be ordered.

## 3.4 How to find orders and shipment tracking information

### Search for orders in order history

To get an overview of your orders or to search for a specific one, please do the following steps:

1. Click on tab *Order history* at the upper right side
2. Make sure that you are in the “Orders” tab
3. Use filters to e.g. search within a specific time span or enter a reference number
4. Click on button *Apply Filter*
5. Here you find all placed orders from this company depending on applied filters with information like order status, total value and order number

Home > Order history 1 ORDER HISTORY

### Order history

**Filter** 3

Placed on

Start   End

Customer order no.



Apply Filter 4

**Overview**

|                       |   |
|-----------------------|---|
| Total order lines:    | 9 |
| Net value (overall):  | - |
| Net value:            | - |
| EASY/EBC order lines: | 9 |
| EDI order lines:      | 0 |
| Manual order lines:   | 0 |
| Quotation requests:   | 1 |

**Orders (6)** 2 Requests (1)

25 entries v

| Type  | Customer order no.  | Date                | Created by     | Channel | Ord... | Total value | Status               |   |
|---|---------------------|---------------------|----------------|---------|--------|-------------|----------------------|---|
|  | Test Order Copy     | 18/08/2023<br>08:42 | Tina Bäter     | EASY    | 1      | -           | Completely processed | <span style="background-color: #f4a460; padding: 2px 5px;">Details</span> |
|  | Test Order Sprint 9 | 07/08/2023<br>17:32 | David Ondracek | EASY    | 2      | -           | Completely processed | <span style="background-color: #f4a460; padding: 2px 5px;">Details</span> |

5

### Find order details and shipment tracking information


To get detailed information about an order, please click on the corresponding order number or the *Details* button in the search result list of your order history.

A new window will open where you can find your detailed order information like ordered items and **shipment tracking information**:

**Order Details:** ✕

|  |  |  |
|--|--|--|
| <p><b>Delivery address</b></p> <p>EASY Test customer - general<br/>Easystraße 1<br/>69469 EASY CITY<br/>DE</p> | <p><b>Order information</b></p> <p>Date: 18/05/2022<br/>Order type: Normal order<br/>From: 16451<br/>Cost unit: -<br/>Shipping mode: Standard<br/>Shipping fee: 0,00 €<br/>Incoterm: CIP</p> | <p><b>Order references</b></p> <p>Cust. order no: <span style="background-color: #eee; padding: 2px;">                    </span><br/>FST order number: 304917659<br/>FST cust. number: 16451<br/>Order Status: Completely processed</p> |
|--|--|--|

| Pos. | Item no. / description  | Req. | Confirmed date | Qty | Status   | Tracking information  | Price   |
|------|---|------|----------------|-----|----------|---|---------|
| 1    | 49336379 Radial Shaft Seal -<br>Simmerring® BAUMSL A5 with<br>spring   BAU7SLX2   72 NBR 902  <br>240 X 280 X 15 / MM |      | 23/05/2022     | 1   | Rejected | <div style="border: 2px solid orange; padding: 2px;">  </div> | 77,59 € |

Order value: 77.59 €

## 3.5 Automatically sent e-mails

### Order copy mail

If an order has been placed, a copy of this order will be sent automatically by e-mail immediately afterwards. The email is for information purposes only and is not yet legally binding, as the order has to be confirmed by us first.

### Order confirmation mail

As soon as the order has been confirmed by us, an order confirmation is sent automatically by e-mail (also known as order response).

### RFQ (request for quote) copy mail

If an item has been requested, a copy of this quote request will be sent automatically by e-mail immediately afterwards.

## 3.6 EASY Business Connector (EBC)

The EBC is a connector between your Enterprise Resource Planning (ERP) system and the supplier's (FST) ERP system for exchanging standard transaction data electronically. The EBC can speed up your order process by placing orders directly out of your ERP System without the need to use an external platform. With the EBC your ERP system has access to further important business data like order response, stock quantity, availability information and pricing.

To find the EBC settings, please do the following steps:

1. Click on the *arrow* next to your name
2. Click on *Company acc. management*
3. Click on *EBC Settings* in the navigation bar on the left

The screenshot displays the EBC Settings page within a web application. At the top, there is a navigation bar with the Freudenberg logo and user information. A dropdown menu is open next to the user's name, showing options like 'Profile', 'Company acc. management', 'User management', and 'Logout'. The main content area is titled 'EBC Settings' and contains several configuration fields:

- EBC Uri:** A text input field containing a URL.
- EBC File Format:** A dropdown menu set to 'OpenTrans'.
- EBC OrderResponse Filter:** A checkbox labeled 'NewOrderLines'.
- EBC OrderResponse CancelledOrderLines Handling:** A dropdown menu set to 'Confirm with 0 quantity'.
- EBC Uses Own Item Number:** A checkbox.
- EBC Error Handling:** A dropdown menu set to 'Block entire order'.
- EBC Error Mail:** A text input field containing an email address.
- EBC Order Mode:** A dropdown menu set to 'Productive mode'.
- EBC DELINS Mode:** A dropdown menu set to 'Test mode'.
- Block order if position was rounded up:** A checkbox.
- EBC File Creation:** A checked checkbox.

Below the settings, there are buttons for 'Download Ship to/Forwarder addresses' (with 'Ship to' and 'Forwarder' sub-buttons) and a 'Validator' section. The Validator section has two sub-sections: 'Order file (CSV)' and 'Delivery Schedule file (CSV)', each with a 'Select files...' button and a 'Start checking' button. To the right, there is a 'Download EDI sample files' section with a list of file types and 'Download' buttons for each.

At the bottom, there is an 'EBC Company Token' section showing an existing token and a 'Generate Token' button.

You can find a documentation with detailed explanations about EBC settings, EBC Validator and the Download of EDI sample files in the Help Area of the platform (Guide name: "EBC" in Guide category "Purchasing")

## 4 QUOTES

Guides that describe how to request a quote for specific items and how to track quote requests.

### 4.1 How to request a quote

#### Request a quote

To request a quote, please do the following steps after adding items with required quantity to your cart:

1. Click on the *cart symbol* to enter your cart
2. Tick check box on the left side for all items to be included in the quote request
3. Tick the checkbox *Request quote* for all items you want to request instead of buying
4. Click on *Continue* button to get to the checkout page

Please note: For different quantities of an item, request an offer for each individual quantity please!

The screenshot shows the Freudenberg website interface. At the top, there is a navigation bar with the Freudenberg logo, a search bar, and various service links. Below the navigation bar, the 'Cart' page is displayed. The page has a header with 'Home > Cart' and 'ORDER HISTORY'. The main content area is divided into two sections: 'Add item' and 'Excel Import'. The 'Add item' section has fields for 'Item no.', 'Quantity', 'Requested date', 'Position note', and 'Exp. Price/100'. The 'Excel Import' section has a text area for pasting content and a 'Start Import & add' button. Below these sections, there is a 'Your Cart' summary showing 'TOTAL ORDER LINES: 2' and 'TOTAL ORDER VALUE: 3.640,59 €'. A 'Continue to check' button is also present. The bottom section shows a detailed view of a cart item: '1 Radial Shaft Seal - Simmerring® BAUM with spring | DIN 3760 Type A | BAU3X2 | 28 X 52 X 10 / 7 mm | 72 NBR 902'. The item details include 'STATUS: Active / Series', 'VARIANT: Small Pack (5 PCE)', 'COUNTRY OF ORIGIN: Czechia', 'HS-CODE: 84879090', and 'REACH: Material not affected by REACH'. The 'QUANTITY' is 5, 'REQUESTED DATE' is 29.01.2024, 'PRICE PER 100 PCE' is 528,80 €, and 'PRICE PER PCE' is 5,29 €. The 'MIN. POSITION VALUE' is 10,00 €, and the 'Position Total' is 26,44 €. The 'Request quote' checkbox is checked. The page is annotated with red circles and numbers 1 through 4, corresponding to the steps in the text above.

## Submit quote request

To submit your quote request from above, please do the following on the new opened Checkout page:

1. Click on *Request now* button

## Checkout

### Partner Information

| Delivery Address  | Invoice Address   | Order settings                                |
|---|---|---|
| <p><b>EASY Test customer - 易于测试的客户</b><br/>Name2 enhancement Name3 Name4<br/>Easystraße 1<br/>69469 EASY CITY<br/>Germany</p> | <p><b>EASY Test customer - 易于测试的客户</b><br/>Name2 enhancement Name3 Name4<br/>Easystraße 1<br/>69469 EASY CITY<br/>Germany</p> | <p>CUSTOMER ORDER NO. -<br/>ORDER NOTES -</p> |

Request now

1

### These items will be requested

|   |   |   |            |                |               |
|---|---|---|------------|----------------|---------------|
| 1 |  | Radial Shaft Seal - Simmerring® BAUMSL with spring   DIN 3760 Type AS   BAUM2SLX7   18 X 40 X 7 / 0 mm   75 FKM 585 |            | Position Total | Request price |
|   |   | ITEM NO.: 49498248  |            |                |               |
|   |   | REQUESTED DATE  | 04/08/2023 |                |               |
|   |   | QUANTITY  | 5          |                |               |

Request now

Your selected items will then be requested.



## 4.2 How to find quote requests

### Search for quote requests in quote history

To get an overview of your quote requests or to search for a specific one, please do the following steps:

1. Click on tab *Order history* at the upper right side
2. Click on tab *"Requests"*
3. Use filters to e.g. search within a specific time span
4. Click *Apply Filter*
5. Here you find all placed quote requests from this company depending on applied filters with information like status and creator

Home > Order history

1 ORDER HISTORY

### Order history

**Filter** 3

Placed on

Start: 01/2023

End: 02/2023

Reference:

**Apply Filter** 4

**Overview**

Total order lines: 10

Net value (overall): 0,00 €

Net value: 0,00 €

EASY/EBC order lines: 10

EDI order lines: 0

Manual order lines: 0

Quotation requests: 3

Orders (3)      **Requests (3)** 2

25 entries

| Request number | Date                | Created by | Channel | Order lines | Total value | Status            |                  |
|----------------|---------------------|------------|---------|-------------|-------------|-------------------|------------------|
|                | 19/01/2023<br>17:33 |            | easy    | 1           | 25,51 €     | Request submitted | <b>Details</b>   |
|                | 12/01/2023<br>14:22 |            | easy    | 1           | 88,89 €     | Request submitted | <b>Details</b> 5 |
|                | 05/01/2023<br>15:53 |            | easy    | 1           | 821,04 €    | Request submitted | <b>Details</b>   |

### Find quote details

To get detailed information about a quote request, please click on the corresponding request number or the *Details* button in the search result list of quote history. A new window will open where you can find your detailed quote request information like requested items.

Quotation req. details: ×

**Quotation req. information**

Date: 23/05/2022

From:

**Quotation req. references**

Quotation req. no:

| Item no. / description   | Date                | Qty | Reference | Note |
|--|---------------------|-----|-----------|------|
| 49492890 DICHTOMATIK O-Ring  <br>70 NBR NB701809 Black   4,47 X<br>1,78 MM   ISO 3601 B/N (008)<br>BS008 | 24/05/2022 00:00:00 | 1   |           |      |

## 5 SERVICES

Guides that describe the usage of additional services.

### 5.1 How to use Distributor Search

To use the distributor search to find a FST distributor, please do the following steps:

1. Click on the *arrow* next to *Service* at the top of the page
2. Click on *Distributor Search*
3. Use the filter options Country/Region and Classification and/or enter a zip code or city
4. Click on the *Search* button
5. Browse in the result list for the distributor and corresponding information

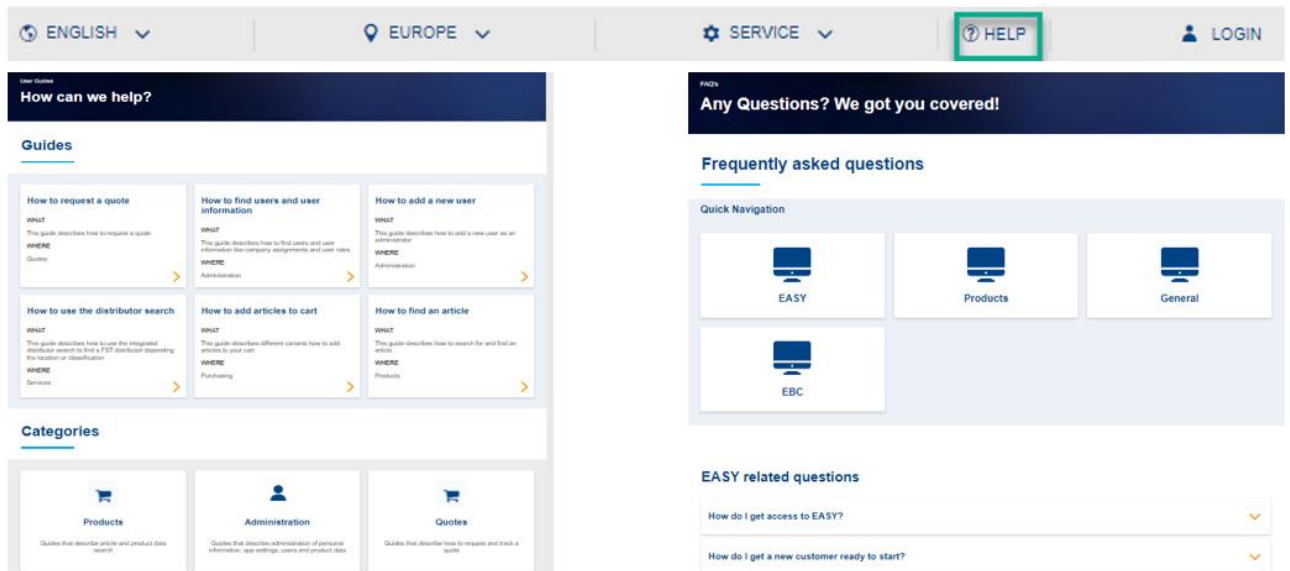
The screenshot shows the top navigation bar with the 'Distributor Search' link highlighted by a red circle '1'. Below it, the search form includes an 'Enter location' field (with a red circle '2' on the input) and a 'Classification' dropdown menu (with a red circle '3' on the dropdown arrow). A 'Search' button (with a red circle '4') is located to the right of the input fields. Below the search form, the 'Results (728)' section (with a red circle '5' on the count) displays a list of distributor entries. Each entry includes the distributor name, address, and phone number. The first three entries are: ACBI (37 Rue Ampère | 71530 Champforgeuil | FR, +33 385416767), ADIFOR (AUVERGNE) (40, Rue Georges Besse | 63100 Clermont-Ferrand | FR, +33 473911818), and Align Aerospace (9401 De Soto Ave | 91311 Chatsworth | US, +1-800-554-4449). To the right of the search form is a world map with numerous blue location pins, each containing a number, representing the global distribution network.

If there was no distributor found in your entered location directly, the search will show you distributors nearby.

Here you have the opportunity to visit the distributor's website or contact him directly via e-mail.

## 5.2 How-to Guides and FAQs

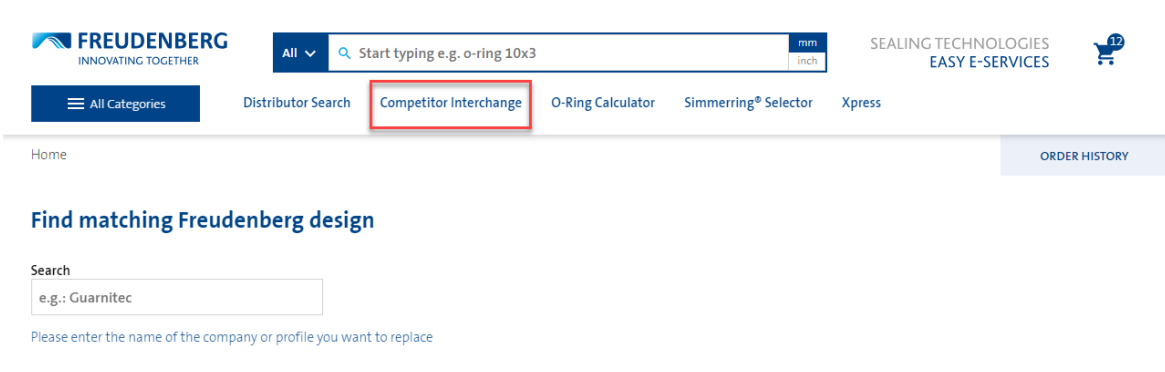
To help users find their way around the new platform in the best possible way, there are numerous step-by-step guides about specific topics and categories, as well as answers to frequently asked questions directly on the platform. You can find these pages by clicking on the question mark at the top of the page.



The FAQ page can be found under the following link: [Product Catalog | Freudenberg FST](#)

## 5.3 Competitor Cross Reference Service / Competitor Interchange

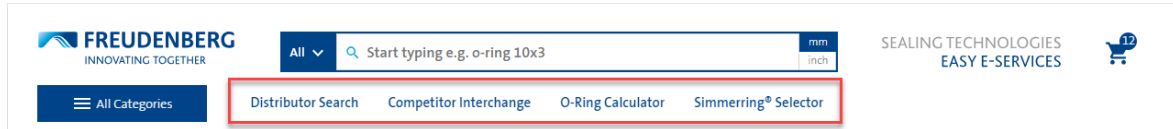
If you have a competitor design you want to replace with a Freudenberg or Dichtomatik design, you can use our Cross-Reference service. Therefore you just need to click on the “Competitor Interchange” link:



There you have the opportunity to enter a competitor name or competitor profile and this service will show you matching designs from our side. After clicking on a search result, you will get more information of this cross reference and about our suitable design.

## 5.4 Further Services & Digital Applications

More of our digital services such as the Simmerring® Selector and the O-Ring Calculator can be found in the header as links at the top of the page.



## 6 FREQUENTLY ASKED QUESTIONS

### 6.1 General questions

#### 6.1.1 Which user interface modes can I use? (Expert mode vs. Standard mode)

Within this platform you have the opportunity to choose between two user interface modes (Expert mode and Standard mode) in your cart.

You can switch this setting in your personal App settings area in your profile or directly in your cart. E.g. expert mode in cart means that the “Add item” and “Excel Import” area is available.

#### 6.1.2 Which platform settings can I set after login?

If you are logged in, you can visit your personal app settings in your profile.

Here you have the opportunity to select your preferred user interface mode, timezone, date / time format, measurement and communication language. Besides that you can decide, if you would like to receive in-app and e-mail notifications.

#### 6.1.3 Can I contact an expert regarding questions or problems?

If you would like to ask an expert for help regarding a question or problem you aren't able to resolve by yourself or with the help of our FAQs and Guides within this platform, you are welcome to either contact your personal Sales contact or use our contact form. Therefore you can find an always visible button "Contact" on the right. Click on it and fill in all required fields and send us a message through it.

## 6.2 EASY related questions

### 6.2.1 How do I get access to EASY?

If you are a customer of FST, your system administrator will set up an account for you and you will receive an activation link by e-mail. By following the link you will be able to set a new password. With this password and your e-mail address you can now login to this platform and manage your user profile.

### 6.2.2 How can I order using my own prices?

For each item you may be able to submit your own price by entering it in the “Expected price/100” field of the item in your cart (depends on the company settings). You have to enter the price in the corresponding quantity. After entering a price in this field, you have to click the hook to activate and refresh the details of this item. Additionally, you have the opportunity to submit the corresponding quote number you received from us by adding and confirming it to the specific order line in the field “Position note” (you may need to click on “Show more details” to see this field). Undo by clearing those fields.

### 6.2.3 Which userroles are supported?

Every logged in user is assigned to at least one role. Roles are connected to rights which determine, what users are allowed to do, see and edit within this platform.

For example the “Info User” can search products and check prices and availabilities of products.

A “Quoter User” can in addition request a quote for products.

A “Buyer User” can place orders. The budget for an order is limited by the individual user settings.

And furthermore there are some administration roles like the “Company Administrator” and “Sales Representative” who is additionally able to manage company account settings and users of his company.

### 6.2.4 Can I use my own item numbers?

Yes. If your own item numbers are already maintained in SAP, you will be able to search with your own item numbers and to use them in your cart (“Add item” and “Excel Import” area) to add items with your own item number.

### 6.2.5 What is the difference between “Expected price/100” and “Proforma price/100” in cart?

After adding items to your cart, you may see that there are two optional fields for entering prices. The display is of this fields depends on your customer settings.

“Expected price/100” means the price that you expect to pay as opposed to the stated price. You can use it to order with your own/special/offered prices by FST. Enter the expected price and your Inside Sales Contact will check the validity and confirm the order accordingly.

“Proforma price/100” is the proforma / customer end price for direct delivery. This price will be used for the Export invoice to declare the end-customer price in triangle business which can differ from the purchase price of the Sales partner.

### **6.2.6 Is it possible to change the currency format?**

Yes. Within the new platform it is possible to change the currency format per company account according to the company's location on the company account management page (settings). The default set currency format is the United States currency format (example: \$1,234.56).

### **6.2.7 Why do I not receive emails from EASY?**

To ensure that you receive emails from EASY, you should check the box in your personal App Settings (Your name -> Profile -> App Settings) to receive email notifications for your personal user. In addition, you can define in the respective company account settings (Your name -> Company acc. management) under My settings in this company which e-mails you want to receive (for example order confirmation mail).

## 6.3 Products related questions

### 6.3.1 How is the stock and availability information interpreted?

While searching for an item you can find a column "Stock" in all product result lists. Here you can see how many pieces of this product are currently in stock. The color code helps you to see at one glance, if there is stock or not (green = at least one piece available, red = no piece available).

On product details pages and in cart two main information is displayed:

1. the current available stock in our FST default warehouse (free stock) and
2. the expected stock entries und replenishment times (behind the "Availability date" pop-up): those are planned values and are displayed only for information and should be considered such as an indicator. Some changes are possible.

Please note that you must be logged in as a registered FST customer to view availability information.

### 6.3.2 Why can't I see any price information?

To see prices, you need to be a logged in FST customer. Additionally you need to be assigned to the right to view prices within our platform.



## 6.4 EBC related questions

### 6.4.1 What is the EASY Business Connector (EBC) used for?

The EBC is a connector between your Enterprise Resource Planning (ERP) system and the supplier's (FST) ERP system for exchanging standard transaction data electronically. The EBC can speed up your order process by placing orders directly out of your ERP System without the need to use an external platform. With the EBC your ERP system has access to further important business data like order response, stock quantity, availability information and pricing.